

From: [REDACTED]
To: [REDACTED]
Subject: RE: Testing
Date: 07 May 2020 10:38:13
Attachments: [image001.png](#)

Hi [REDACTED],

These are the contact details:

DHSC Pillar 2 arrangements and enquiries should be directed to: 0300 303 2713 or information online through the portal: <https://www.gov.uk/guidance/coronavirus-covid-19-getting-tested>

CQC's involvement was only because we have the national register of all care services and had a contact centre that could carry out the pilot. As I understand it DHSC are rolling out a portal where services will be able to request test kits online.

PHE are still involved in testing when care homes first notify of a symptomatic case/cases with symptoms compatible with COVID 19 to support immediate public health action.

Sorry, this keeps changing all the time and it is a struggle for all of us to keep up.

Best regards,

[REDACTED]
[REDACTED]
Inspection Manager
Adult Social Care Directorate
Care Quality Commission - London Region

Telephone number:

Mob [REDACTED]

Email: [REDACTED]@cqc.org.uk

By post to:

Care Quality Commission (London Region)
Citygate
Gallowgate
Newcastle Upon Tyne
NE1 4PA

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From: [REDACTED]@Barnet.gov.uk>

Sent: 06 May 2020 15:06

To: [REDACTED]@cqc.org.uk>

Subject: RE: Testing

Hi,

Just to add a quick (and probably simpler) question.
Should we be communicating to care homes that they should contact CQC if they want testing of residents?

Thanks,

[REDACTED]

From: [REDACTED]

Sent: 06 May 2020 09:16

To: [REDACTED] <[\[REDACTED\]@cqc.org.uk](mailto:[REDACTED]@cqc.org.uk)>

Subject: RE: Testing

Hi [REDACTED],

Thanks for the quick response.

So, care homes can request testing kits for Residents through CQC and then these are referred on to PHE?

If you could get details that would be great. We've had no sight of which homes are being covered (or that the scheme is happening at all) so are struggling to advice care homes.

Yes – can access DCA data via Lga.

Thanks,

[REDACTED]

From: [REDACTED] <[\[REDACTED\]@cqc.org.uk](mailto:[REDACTED]@cqc.org.uk)>

Sent: 05 May 2020 15:34

To: [REDACTED] <[\[REDACTED\]@Barnet.gov.uk](mailto:[REDACTED]@Barnet.gov.uk)>

Subject: RE: Testing

Hi [REDACTED],

I believe this is part of a PHE pilot, CQC have only provided the front end to allow the homes to request the test kits. We've had no other involvement as PHE take clinical responsibility from when the test kits arriving at the homes. It started at the weekend and has now been extended to cover 5000 care homes nationally. I don't have details of which homes are involved in London, but will see if I can get hold of them.

Are you managing to get hold of the DCA data via LGA?

Best regards,

[REDACTED]

Inspection Manager

Adult Social Care Directorate

Care Quality Commission - London Region

Telephone number:

Mob [REDACTED]

Email: [REDACTED] <[\[REDACTED\]@cqc.org.uk](mailto:[REDACTED]@cqc.org.uk)>

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From: [REDACTED]@Barnet.gov.uk>

Sent: 05 May 2020 14:47

To: [REDACTED]@cqc.org.uk>

Subject: Testing

Hi [REDACTED]

Just a quick question. I've just seen that CQC have contacted 300 homes in London about testing.

Do you know the homes that have been contacted? We're completed unsighted on this.

Thanks,

[REDACTED]
**Head of Care Quality, Customer Finance and Transformation
Adults and Health**

Tel: [REDACTED]

Mobile: [REDACTED]

London Borough of Barnet, 2 Bristol Avenue, Colindale NW9 4EW

Barnet online: www.barnet.gov.uk

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From: [REDACTED]@cqc.org.uk]

Sent: 29 April 2020 09:58

To: [REDACTED]@Barnet.gov.uk>

Subject: RE: Information Requested from Care Providers

Hi [REDACTED],

I'm well thanks, I hope you are too.

Regarding data collection, it is only DCA data that is coming to us, via the 'Update CQC on the impact of Covid' online form. This is being shared with the LGA on behalf of and for passing on to

local authorities. Internally I have not seen this data yet but am trying to find out when I will get it. I will keep you updated. Care homes are filling in the NHS capacity tracker.

Testing – CQC's only involvement now is with a pilot in nursing homes where we are providing the technology, information and resource to assist in the trialling of testing kits being sent to care homes for testing of residents. Obviously, in many areas there are local arrangements in place and the testing we are supporting is an option for care home providers if they are not accessing testing for residents through other routes. We only provide front end services and have no involvement in the actual testing or receive any results. I've attached a recent DHSC/PHE letter, which you may have seen.

Happy to discuss.

Best regards,

[REDACTED]
Inspection Manager
Adult Social Care Directorate
Care Quality Commission - London Region

Telephone number:

Mob [REDACTED]

Email: [REDACTED]@cqc.org.uk

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From: [REDACTED]@Barnet.gov.uk>

Sent: 29 April 2020 09:28

To: [REDACTED]@cqc.org.uk>

Subject: RE: Information Requested from Care Providers

Hi [REDACTED],

I hope you're well. Two quick questions;

1. The data you're collecting from Care Providers, particularly around deaths in care homes, is there available data for Barnet you could share?
2. Are CQC involved in arrangement of staff or resident testing plans at the moment?

Thanks,

**Head of Care Quality, Customer Finance and Transformation
Adults and Health**

Tel: [REDACTED]

Mobile: [REDACTED]

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From: [REDACTED] [\[REDACTED\]@cqc.org.uk](mailto:[REDACTED]@cqc.org.uk)

Sent: 17 April 2020 14:07

To: [REDACTED] [\[REDACTED\]@Barnet.gov.uk](mailto:[REDACTED]@Barnet.gov.uk)

Subject: RE: Information Requested from Care Providers

Hi [REDACTED]

As I understand it, CQC were asked to do it as there is no centralised data collection as there is with the other sectors. I completely understand your need for that data and to have it promptly. I am enquiring what the timescale is between collection and being made available to end users. Will get back to you as soon as I have an answer.

Best regards,

[REDACTED]
Inspection Manager
Adult Social Care Directorate
Care Quality Commission - London Region

Telephone number:

Mob [REDACTED]

Email: [REDACTED] [\[REDACTED\]@cqc.org.uk](mailto:[REDACTED]@cqc.org.uk)

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From: [REDACTED]@Barnet.gov.uk>

Sent: 17 April 2020 13:34

To: [REDACTED]@cqc.org.uk>

Subject: RE: Information Requested from Care Providers

Thanks for the update.

We're currently collecting exactly the same information on a weekly basis and inputting into ADASS.

We really need this information directly to the LA as we allocate staff testing, PPE, volunteer support, local health support.

Do you know when we will receive if it CQC requests? Seems a very strange decision for the DHSC to ask CQC to ask these requests.

From: [REDACTED]@cqc.org.uk]

Sent: 17 April 2020 13:20

To: [REDACTED]@Barnet.gov.uk>

Subject: RE: Information Requested from Care Providers

Hi [REDACTED],

CQC have added a box to our death notification form for providers to tick if the death is either suspected or confirmed Covid. We have also been asked by DHSC to send out a daily survey form to domiciliary care providers (see copy attached). This data is shared on a daily basis with DHSC, Local Authorities, MHCLG/Local Resilience Forums, NHSE regional leads and their teams, and CQC inspection teams to support immediate mobilisation of help for providers.

In our daily data feed we also include data from NHS England Capacity Tracker (including residential care); CQC registration data; provider notifications; provider/public feedback via our contact centre; and public/professional feedback via our Give Feedback on Care form on our website.

I'm aware that London ADASS are also asking for this information separately, although I know that in some parts of the country they have stopped and are using our data.

Happy to discuss.

Best regards,

[REDACTED]
[REDACTED]
Inspection Manager
Adult Social Care Directorate
Care Quality Commission - London Region

Telephone number:

Mob [REDACTED]

Email: [REDACTED]@cqc.org.uk

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From: [REDACTED]@Barnet.gov.uk>

Sent: 17 April 2020 12:26

To: [REDACTED]@cqc.org.uk>

Subject: Information Requested from Care Providers

Hi [REDACTED],

I wanted to check if CQC were collecting information from care providers and what information they were requesting?

We're getting reports from care providers about getting lots of requests for information – so would be good to understand what CQC are requesting.

Hope you're well.

Thanks,

[REDACTED]
**Head of Care Quality, Customer Finance and Transformation
Adults and Health**

Tel: [REDACTED]

Mobile: [REDACTED]

London Borough of Barnet, 2 Bristol Avenue, Colindale NW9 4EW

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