

From: [REDACTED]
To: [REDACTED]
Subject: RE: Providing staff to Care Provider
Date: 08 April 2020 16:31:07
Attachments: [image001.png](#)

Hi [REDACTED]

I tried to give you a ring but I'm sure you are very busy. Basically I don't think there is any specific issue with this plan in the current circumstances.

You might find our adult social care FAQs page helpful, <https://www.cqc.org.uk/guidance-providers/adult-social-care/information-adult-social-care-services-during-coronavirus-outbreak>. I would say that as long as staff have current DBS or your following the modified DBS process for new staff and ensuring that they are fit for the role that they are going to carry out then this would be appropriate. You would also need to be clear that responsibility for those staff while working in a service rests with the provider of that service but you may want to put in place some sort of oversight arrangement to ensure it is working.

I don't think it matters whether it is Barnet or YCB who is providing these staff as long as it is clear who they are responsible to on a day to day basis, i.e. the provider of the service.

Happy to discuss if needed.

Best regards,

[REDACTED]

[REDACTED]
Inspection Manager
Adult Social Care Directorate
Care Quality Commission - London Region

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From: [REDACTED]@Barnet.gov.uk>

Sent: 08 April 2020 15:53

To: [REDACTED]@cqc.org.uk>

Subject: Providing staff to Care Provider

Hi [REDACTED],

As you will be aware, providers are struggling in regard to staffing levels. We are exploring how we could support in regard to providing staff or volunteers to support.

Some of these staff would be cleaners / cooks / welfare checks. Others could be people providing personal care or sleep-ins.

I wonder if CQC had a view on the LA or YCB essentially loaning staff to care provider in emergency cases? We obviously want to ensure that the provider still holds responsibility.

Also – Would it be better if they were ‘loaned’ from Your Choice Barnet or the Council?

Thanks,

[REDACTED]
**Head of Care Quality, Customer Finance and Transformation
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If you, a family member, friend, or close member of your community are in need of urgent help that is **not medical related**, contact us through: COVID19support@barnet.gov.uk or call 0808 281 3210.

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