

London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
2 September 2020  
Our ref: 6480104

Thank you for your request received on 4 August 2020, for the following information:

**I am writing to you to make a Freedom of Information request in respect of highways under your management.**

**I am seeking to understand the current situation regarding 'Green' and 'Red' claims and the impact on funding for highways.**

**"Green Claims" are claims for damages made against culprits and their insurers for the cost to repair damage to the highway asset and "Red Claims" are those claims made against the highway authority.**

**Could you please respond to the following questions for the most resentful financial year for which you have records?**

- 1. What is the length of carriageway maintained by the highway authority?**
- 2. What is the annual revenue budget allocation for highway maintenance and response (excluding improvements)?**
- 3. What is the approximate annual cost of response and repair following damage to the highway asset?**
- 4. How many "Green Claims" were raised in the year?**
- 5. How many "Green Claims" led to a successful recovery of damages?**
- 6. What was the value of damages recovered from those "Green Claims"?**
- 7. How many "Red Claims" were received in the year?**
- 8. How many "Red Claims" were paid in the year?**
- 9. What is the value of damages paid in respect of those "Red Claims"?**
- 10. What was the legal cost of defending "Red Claims" in the year?**
- 11. From which year are the figures provided?**
- 12. Could you please provide a copy of the highway inspection and intervention regime for the authority?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it is attached/ the answers to your questions are below

**1. What is the length of carriageway maintained by the highway authority?**

Note these lengths includes roads with loops and junction forks added, not just end to end, these have been taken from the level 3 gazetteer ESU link coordinates added together from the start and finish on the centre of the each junction (column A) from this an estimate I have calculated for the real length (Column B) . Hopefully this is a more accurate representation of the real network length maintained by us. Also note some roads may include some private sections.

**2. What is the annual revenue budget allocation for highway maintenance and response (excluding improvements)?**

Please refer to the attached spreadsheet titled Revenue Budget Allocation

**3. What is the approximate annual cost of response and repair following damage to the highway asset?**

N/A

**4. How many "Green Claims" were raised in the year?**

0 claims

**5. How many "Green Claims" led to a successful recovery of damages?**

N/A

**6. What was the value of damages recovered from those "Green Claims"?**

N/A

**7. How many "Red Claims" were received in the year?**

204 claims

**8. How many "Red Claims" were paid in the year?**

128 claims

**9. What is the value of damages paid in respect of those "Red Claims"?**

£362,688.57

**10. What was the legal cost of defending "Red Claims" in the year?**

£27,143.60

**11. From which year are the figures provided?**

2019/20

**12. Could you please provide a copy of the highway inspection and intervention regime for the authority?**

Unfortunately, we are not able to provide the Highways Inspection regime

**Intervention level defects:**

Pavement : 25 mm  
Potholes/road : 40mm

### Categories

Cat1 – repaired within 48 working hours  
Cat2 – 7 working days  
Cat 3 – 28 working days

### Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.



**Re (Regional Enterprise) Ltd is a joint venture between Capita plc and The London Borough of Barnet. Registered Office: 17 Rochester Row, London, England SW1P 1QT. Registered in England 08615172.**