Reference	Enquiry	Response/Action
418109	Request regarding viewing Definitive Map	Logged off as duplicate of enquiry responded 23/12/2019
442045	Frith Manor Orchard Partingdale Lane, London, NW7 1NX - Footpath sign says closed due to infection control	We are not aware of a reason for the sign you refer to, but are making enquiries with other departments to check this. We will also contact the occupier of the land about this. If no legitimate reason is identified we will arrange for the sign to be removed. // Enquiries made – highway inspector asked to photograph or remove if evidently unofficial. No further info held. [Believe removed]
445860	Stile out of repair at Mays Lane	Thank you for the information about a stile out of repair at Mays Lane (522720, 194803). We will contact the landowner about arranging a repair. // Referred to Senior Highway Inspector to address with landowner. (Stile has been repaired).
456765	It has now been a year (3 May 2019) since I submitted the application for the Modification Order and I have heard nothing from you or any of your colleagues to indicate that any action has been taken, even though this was the only application on the register. Therefore, if I do not hear from you by 3 June, I will follow your suggestion that I put the case to the Secretary of State for the Environment	Thank you for your email. We have had initial contact from the planning inspectorate about this matter, so understand that you have applied to the Secretary of State.
		We are sorry it is taking a long time to progress your application. Although, as you note, this is the only application on the register, the staff who would normally progress it also carry out a range of other duties unrelated to this work, and these have had an impact over the course of the year.
		To address this, we are taking steps to identify other staff resources who would be able to support the work needed in relation to your of your application, and hope this will soon allow this to progress at a faster pace.

451853 / 453548 / 460543	Sheaveshill Ave - I still await some action regarding the issues on the Sheaveshill land, you still have not addressed them. This matter has dragged on for 6 months since our meeting on-site to discuss and establish the health and safety and right of way issues and whose responsibility it is. I believe you confirmed to [redacted] that it is definitely owned by highways. // Why have the issues not been addressed by you the initial response that highways will repair the right of way if and when required, is nonsense you have witnessed the state of the land back in December you have the photographs and notes you took at the time yet nothing has been done regarding these problems (health and safety of the public and rights of way) // You have not responded to my last email with any plan of action to repair the land and confirm our rights of way which I requested. How many more months do we have to wait this is not good enough. // Also, I would bring to your attention which I believe we did discuss at the site meeting although not entirely sure about that, there is a leaking water main on the corner of your land this has been leaking possibly for a year or more and this leak makes the pavement slippery with green slime in the dry weather and in the winter ice forms it is only a matter of time before someone slips over I presume the council has public liability on this land? Please can you send me a copy of the Barnet definitive map and	Thank you for your further emails of 6 and 8 June 2020 regarding the back of footway area on Colin Close. // At the time of our site meeting my intention was to resurface the back of footway area once we had commenced the 2020/21 financial year. However, following receipt of your email on 4 May 2020, I consulted the Interim Lead Commissioner for Highways and the Operations Director for Re Highways on this matter, and they confirmed that no remedial works will be undertaken, which I informed you of in my email response of 29 May 2020. // I can confirm that the area is public highway and because of this, I did commit to carrying out a highways safety inspection of this area to identify intervention level defects. As I am sure you son has informed you, the highways safety inspector for the area [redacted] attended site last Thursday 2 July 2020 and spoke to your son [redacted]. [The inspector] confirmed that there are no intervention level defects present in the gravel area, nor is there a leaking water main, but there was some run off from the self sown grass/weeds at the back of the area, that both [the inspector] and [your son] thought might be the source of the footway water issue you referred to. We will liaise with our colleagues in Streetscene to see if they can apply weed killer to this area of self sown grass/weeds.
	the Barnet definitive map and statement so that I can determine all the public rights of way and bridle-paths in the area. I am particularly interested in the rights of way in and the area around the Darland Lake Nature Reserve. I am happy to come to your offices to view the map but in the current circumstances would prefer an electronic copy if at all possible.	
459569	Duplicate / repeat of 457256	Logged off
481539 (Not logged as	Enquiry about diverting a footpath at a school.	Information provided about provisions in Highways Act.

PRoW) / 482736	Many thanks for the reply. The query is in relation to Mill Hill School but I'm not looking to make an application at the moment, rather discuss options for either diverting or extinguishing a PROW. Is there a pre-application service for PROW queries?	There is not a pre-app service specifically for Public Rights of Way, but if the proposal relates to a planning application, normal pre-application advice procedures may be relevant.
506951	I have been unable to access the problem reporting website (it is not responding) so I am reporting this problem by email. It relates to Barnet FP70, leading from the end of Grimsdyke Crescent to Galley Lane beside the field boundary. At the Galley Lane end, it passes round a big locked farm gate. The stile to the left of this gate has collapsed. Walkers are getting by through a very narrow gap to the right of the gate. See photos attached (sorry they are wrong way round).	Phoned organisation owning land to obtain email address. Emailed details to landowner asking them to repair or replace stile.
511017	Please find attached photographs taken today. I am sure you can see the width of the footpath it is now in excess of 40ft in width. I am therefore asking again for assistance in trying to keep the walkers on the delineated route of the footpath.	Requested further information about location. Advised that erecting a fence was not something that Highway Authority would do, but that when a dedicated PRoW officer was in post that he would be asked to follow up to see if anything else might be done.
513556	Also we are aware of the bridle way that comes down Edgwarebury lane turns left around the cemetery, please could you advise if the bridle way is specified or a certain side of the road? This is so when we install the electric gate, we comply with the bridle way and leave a gap on the correct side of the road for the bridle way?	Confirmed line of bridleway (restricted byway) and information included on Definitive Statement regarding extent and limitations.
513558	We would like to understand if there is anything on your records regarding historic rights of ways up this track cycled on the map named Grantham Close.	Enquiry appears to relate to track leading to Newlands Dell at the rear of some Grantham Close properties. Advised that this is not recorded as a PRoW, but th

Other enquiries identified but not logged as PRoW:

Reference	Enquiry	Response/Action
488951	Notice received from Open Spaces Society regarding bridge out of repair on Public Footpath Rowley Lane	Quote for replacement obtained. Meeting with Open Spaces Society regarding approach to this and other issues.
459594	Footpath diversion request Belmont Farm	Senior Highway Inspector has met customer and discussed signage and legal advice obtained on potential future diversion options.
471504/ 473799	Barbed wire on fence	Under investigation re ownership @ Aug