

## Digital Services 7088952

### Response

The council holds the information requested and the answers to your questions are below

***1. Has your local authority appointed a chief digital officer or digital director (or equivalent job title responsible for overseeing the organisation's digital transformation)?***

No

***2. If so, what is your budget (or departmental budget)? Can you provide this budget for the previous three years?***

As part of the outsourced contract

***3. Could you outline how much budget was spent on capital vs. operational IT investments in the last financial year?***

As part of the outsourced contract

***4. Could you outline how much budget was spent on 'subscription IT' (e.g. SaaS cloud services, application subscriptions, etc.) in the last financial year?***

This is delivered as part of the outsourced contract

***5. Does your local authority measure employee engagement with digital services? (e.g. conduct a regular staff survey or host meetings to discuss whether employees are set up with the right IT to perform their job roles)***

Yes - we have done so regularly since 2019 or before

***6. Does your local authority measure employee productivity linked to IT / digital investment?***

No - but we plan to do so in the next 3-6 months

Barnet has outsourced its ICT provision to Capita. Details of the contract can be accessed at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>