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Zoo Licensing Act 1981
Appendix 11 Secretary of State's Standards of Modern Zoo Practice/
National Assembly for Wales Standards of Modern Zoo Practice



Department
for Environment
Food & Rural Affairs

Inspection Report

Date of inspection:

21 Jan 2020

Date report completed:

3rd February 2020

Name of applicant or current
licence holder:

City of London Corporation, Golders Hill Park Zoo

Name and address of zoo:

Golders Hill PRK ZOO
Golders Hill Park
North End Road
London

Postcode: NW3 7HD

Tel no:

0208 8201 8182

Licence Number:

ANLIC/07/23124

Date of last formal inspection:

1/11/2016

Type of last formal inspection:

S10 - Compliance

Timing of next formal inspection:

2023

Type of next formal inspection:

S10 - Compliance

Type of inspection **Statutory composition of inspection team***Please tick appropriate box***Section 10 Periodical:** 2 Defra/Welsh Government nominees; 1 LA vet; option of up to 2 more from LA.. ☐**Section 11 Special:** Any number of competent LA authorised appointees ☐**Section 14(1)(b) dispensation renewal under section 6(1A)(a) (where a direction has been made that section 10 shall not apply):**Defra/Welsh Government nominee/s..... ☐**Section 14(2) dispensation Periodical:**Defra/Welsh Government nominee/s..... ☒

For a licence inspection (Section 4(1A)(b)) and a significant change inspection (Section 9A(8)) please use the inspection form at Appendix 11A of the Standards.

Name and designation of inspector(s)	Name of zoo representative(s)

When this form has been completed and signed the original must be sent to the local authority. If the zoo is owned by the local authority, the local authority must send a copy of the completed form to Defra where the zoo is situated in England or to the Welsh Government, where the zoo is situated in Wales.

Findings at inspection

Guidance note: Where possible a Yes, No or Not Applicable (N/A) answer should be given. Where not all criteria are met for a particular question, comments and clarification should be made indicating where any deficits occur. If appropriate, means of correction or improvement should be included as Conditions or Recommendations under 'Additional conditions' or 'Additional space' towards the end of the form.

1. Provision of food and water	Marking Yes No N/A	Comments/clarification
Section 1A(c)(ii) ZLA 1981:		
1.1. Are animals provided with a high standard of nutrition?	Yes	
1.2. Is food and drink that is supplied appropriate for the species/individual?	Yes	
1.3. Are supplies of food and water:		Food was being stored in a Freezer that is for bodies - * See Condition 1 Old Feathers and Blown eggs should not be stored in the Kitchen
(a) kept hygienically?	No	
(b) prepared hygienically?	No	
(c) supplied to the animal hygienically?	Yes	
1.4. Has natural feeding behaviour been adequately considered to ensure that all animals have access to food and drink?	Yes	
1.5. Are feeding methods safe for staff and animals?	Yes	
1.6. Is feeding by visitors permitted?	No	This is not undertaken nor are there any plans for this to be undertaken
(a) if 'yes', is it properly controlled?	N/A	
2. Provision of suitable environment		
Section 1A(c)(i) ZLA 1981:		
2.1. Are the animals provided with an environment well adapted to meet the physical, psychological and social needs of the species to which they belong?	Yes	
2.2. Are the following environmental parameters appropriate:		Butterfly House is manually vented - there need to be ore detailed records kept - * See Recommendations
(a) temperature?	Yes	
(b) ventilation?	Yes	
(c) lighting?	Yes	
(d) noise levels?	Yes	
(e) any other environmental parameters?	Yes	

3. Provision of animal health care (contd.)	Marking Yes No N/A	Comments/clarification
Veterinary care Section 1A(c)(ii) ZLA 1981: 3.9. Are the animals provided with a documented and maintained programme of preventative and curative veterinary care and nutrition?	Yes	The Service by the Zoo Veterinarian is excellent, however there is a lack of communication between the Local Practice that is used for urgent cases and the Zoo Veterinarian - *see Condition 5
3.10. Is there a system for the regular review of clinical and pathological records?	Yes	There was good evidence of this available to be seen on the day of the Inspection
3.11. Are appropriate veterinary records kept?	Yes	
3.12. Are medicines kept and disposed of correctly?	Yes	
3.13. Are controlled drugs used and recorded satisfactorily?	N/A	
3.14. Are appropriate antidotes available?	N/A	
3.15. Are <i>post mortem</i> examination arrangements satisfactory?	Yes	
Isolation and containment 3.16. Is adequate reserve accommodation available for isolation of animals for: (a) assessment?	Yes	As noted above the Isolation areas have not been cleaned since they were last used for Birds and the Ceiling in the second area needs some attention to leak and Mould.
(b) treatment?	Yes	
(c) recovery?	Yes	
(d) quarantine (where required)?	Yes	
Sanitation and control of disease Section 1A(e) ZLA 1981: 3.17. Are satisfactory measures in place to prevent the intrusion of pests and vermin into the zoo premises?	Yes	It is appreciated that this is very difficult for an open planned Zoo in the Heath although no concerns were noted during the Inspection that this is not being undertaken to an acceptable level.
3.18. Does it appear that general sanitation and pest control are effective?	Yes	

7. Conservation, education and research	Marking Yes No N/A	Comments/clarification
Section 1A(a) ZLA 1981: 7.1. Is the zoo participating in at least one of the following: (i) research from which conservation benefits accrue to species of wild animals?	No	It is appreciated that this is now a difficult situation for this Zoo, as there is a very good Heath Conservation in the surround areas of the Heath, that was previously used (and noted on past inspections) to fulfill the Conservation requirements. However, all of this is outside of the Zoo with no direct involvement by the Zoo or Zoo Staff and therefore does not meet the current requirements. - *see Direction 1 and 2 + The planned change of exhibits to include Red Squirrel, Pine Marten, Scottish Wildcats; Black Ferrets may be used to meet breeding and repopulation/ reintroduction into the wild in the future but will have to be well documented
(ii) training in relevant conservation skills?	No	
(iii) the exchange of information relating to the conservation of species of wild animals?	No	
iv) where appropriate, breeding of wild animals in captivity?	No	
(v) where appropriate, the repopulation of an area with, or the reintroduction into the wild of, wild animals?	No	
Section 1A(b) ZLA 1981: 7.2. Is the zoo promoting public education and awareness in relation to the conservation of biodiversity, in particular by providing information about the species of wild animals kept in the zoo and their natural habitats?	Yes	This is of a very high standard for such a small Zoo. It was noted that the Signs have been replaced and improved following the previous formal and informal inspections.
7.3. Where appropriate are animals managed in a way consistent with the conservation needs of the species, (such as exchange between zoos, accommodation to encourage natural behaviour and breeding etc)?	No	There is a no Breeding Policy. Imported Butterflies are brought in each season for the Butterfly House, but there are plans to move to native species.
7.4. Are on-site education facilities adequate for the resources of the collection?	Yes	We were very impressed by this.
7.5. Are the conservation efforts adequate for the resources of the collection?	No	*see Direction 1 and 2
7.6. Are the research efforts adequate for the resources of the collection?	Yes	The research has resulted in three publications
7.7. Is captive breeding properly managed?	No	There is no captive breeding.

9. Records	Marking Yes No N/A	Comments/clarification
Section 1A(f) ZLA 1981:		
9.1. Are there up-to-date records of the zoo's collection, including records of:		The annual Stock records are not accurate - they do not recorded any of the Butterflies over the last three years - * see Direction 3
(i) the numbers of different animals?	No	There are no records relating to the Butterflies - *see Direction 3
(ii) acquisitions, births, deaths, disposals and escapes of animals?	No	
(iii) the causes of any such deaths?	Yes	
(iv) the health of the animals?	Yes	
9.2. Are daily diaries maintained, and do they contain appropriate information?	No	The Fence check diaries had gaps were they were not being checked or signed off as having been checked- *see Condition 4
9.3. Are animal stock records clear and up-to-date?	Select	
9.4. Are annual stock records completed in the correct format and submitted to the local authority?	No	There are no records relating to the Butterflies - *see Direction 3
9.5. Are animal source and destination records kept?	Yes	
9.6. Are archived records secure?	Yes	A cloud based system is being used.
10. Miscellaneous		
10.1. Do staff numbers and training of staff appear adequate?	Yes	
10.2. Is the management structure and organisation of staff adequate to ensure compliance with the Standards at all times?	Yes	
10.3. Are effective risk assessments carried out where appropriate?	Yes	Further details on Zoonosis would be beneficial
10.4. Has an ethical review process been established and implemented?	Yes	Very impressive for such a small Zoo and is effective
10.5. Are public toilet facilities adequate and serviced?	Yes	These should be included in the map of the zoo as currently they are left off
10.6. Are parking facilities adequate?	N/A	This is an inner London park Zoo and visitors use public transport or live locally.
10.7. Is a First Aid policy and accident reporting and recording system in place?	Yes	

Inspecting team's recommendation to the local authority

Having inspected (name of zoo)

Golders Hill Park Zoo

on:

21st January 2020

the inspecting team make the following recommendation:

Please tick appropriate box

- it is recommended that a licence be refused..... ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A ☐
- it is recommended that the above collection be licensed in accordance with the ZLA 1981 subject to the conservation measures in section 1A and the following Additional Conditions (N.B Additional Conditions must be clearly worded so as to be enforceable and a timescale applied for compliance) ☒
- it is recommended that the following alterations be made to the above collection's licence conditions ☐

Additional Conditions (if appropriate)

There are Six additional conditions:-

1. In accordance with 1.3(d) of the Secretary Of State's Standards Of Modern Zoo Practice the staff should be instructed to observe strict standards and conform to good hygiene by not storing any animal food in a body freezer, in order to prevent the risk of contamination. This Condition must be met immediately.
2. In accordance with 2.5 of the Secretary Of State's Standards Of Modern Zoo Practice the zoo must develop a policy, to the satisfaction of the local authority, outlining the steps to be taken in the Butterfly House for the rapid provision of backup utilities in the case of power loss or other catastrophic events (such as Boiler breakdown) to ensure life support systems are not compromised. This Condition must be met within three months.
3. In accordance with 8.7 and 8.85 of the Secretary Of State's Standards Of Modern Zoo Practice fence posts and barriers must be maintained with any that are showing signs of rotting being replaced to prevent possible escapes. This condition must be met within three months.

Inspector(s) signature(s)

Date signed

3rd February 2020

Inspecting team's recommendation to the local authority

Additional Conditions (if appropriate)

4. In accordance with 8.7 of the Secretary Of State's Standards Of Modern Zoo Practice barriers must be maintained to contain animals within the enclosures by undertaking daily inspections (that are documented) and repair undertaken promptly. This Condition to be met within three months.

5. In accordance with 5.4 of the Secretary Of State's Standards Of Modern Zoo Practice in order to provide comprehensive veterinary care, the zoo must develop a written policy, to the satisfaction of the local authority, outlining how they will use a local veterinary surgeon (and which one) for basic or emergency cover, supported by the Zoo Veterinarian. Adequate provision must be made for early contact and discussion between them, when needed. This Condition to be met within three months.

6. In accordance with 3.5 of the Secretary Of State's Standards Of Modern Zoo Practice trees within or near animal enclosures (eg Lemur enclosure) must be regularly inspected, ideally annually, by a suitably qualified person. Remedial treatment must be undertaken to ensure that trees are pruned to prevent their aiding escape, and falling branches are not a danger to the enclosures, animals or public. This Condition must be met within 3 months with Copies of the inspection report forwarded to the local authority.

(end of Conditions)

Inspecting team's recommendation to the local authority

Directions

Direction 3

Not having met Mandatory Condition 1A (f)(i) of the ZLA-- Keeping up-to-date records of the zoo's collection, including records of the numbers of different animals.

Because :- The Zoo is not keeping up-to-date and accurate animal records of all individually recognisable animals and groups of animals in the zoo as laid out in 9.1 of the Secretary Of States's Standards Of Modern Zoo Practice by not including the Butterflies that are being brought in and kept.

The Direction will be :- within a period of 1 year, The Zoo must, In accordance with Section 9.1 and 9.4 of the SSSMZP, ensure records are kept and maintained of all individually recognisable animals and groups of animals in the zoo. This must include the information outlined in section 9.4 of the Secretary Of State's Standards Of Modern Zoo Practice and accurate annual returns to be provided to the Local Authority.

{End of Directions}