

5 January 2026  
Our ref: 16238044

Thank you for your request received on 5 January 2026, for the following information:

**Do you operate an earnings/income threshold for your housing waiting list? If so, how many people were refused to be placed on it in 2024/25 because their income was above the threshold?**

**2. Are applications to join the waiting list refused when applicants are deemed unable to afford the rent? If so, how many households were refused on that basis in 2024/25?**

**3. Do you make a financial assessment of households pre-tenancy to assess if the applicant can afford the rent? If so, how many households were refused a tenancy in 2024/25 on the grounds that they were deemed unable to afford the rent?**

**5. Do you have a 'Greenlight for Housing' process for applicants who are refused a tenancy on the grounds of insufficient income, whereby you assist them to improve their finances to be able to qualify for a tenancy in a later bid?**

**6. If you have such a process do people who refuse to participate in it have their application for a tenancy voided?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Caring for **people, our places and the planet**

Their contact details are:

Email: [talktous@barnethomes.org](mailto:talktous@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.