

London Borough of Barnet
2 Bristol Avenue,
Colindale NW9 4EW
9 January 2026
Our ref: 16125752

Thank you for your request received on 12 December 2025, for the following information:

I am writing to request the name and contact details for the relevant service managers within your borough who cover the following areas:

- * **Children's and Young Persons Services**
- * **Housing Options**
- * **Temporary Accommodation**
- * **Social Services**
- * **Supported Living**
- * **SHiPS Single Homelessness Pathways**
- * **Independent Living**
- * **NRPF No Recourse to Public Funds**
- * **Housing Solutions**
- * **Property Acquisitions**
- * **Housing Needs**

The reason for my request is that I am looking to ensure I am communicating with the correct service managers when making referrals, discussing accommodation availability, and exploring ways of supporting households with housing and support needs.

We have processed this request under the Freedom of Information Act 2000.

Response

I am writing to inform you that we have searched our records and although we hold some of the information requested, some of the information you requested is not held by London Borough of Barnet.

We have provided answers to your request below.

I am writing to request the name and contact details for the relevant service managers within your borough who cover the following areas:

*** *Children's and Young Persons Services***

Director for Children's Social Care (DCS) - John Anthony -
john.anthony@barnet.gov.uk

*** *Housing Options***

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

*** *Temporary Accommodation***

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

*** Social Services**

You can contact (Social Care Direct) us by:

* Email: socialcaredirect@barnet.gov.uk

* Telephone: 020 8359 5000

* Post: 2 Bristol Avenue, Colindale, London NW9 4EW

*** Supported Living**

You can contact (Social Care Direct) us by:

* Email: socialcaredirect@barnet.gov.uk

* Telephone: 020 8359 5000

* Post: 2 Bristol Avenue, Colindale, London NW9 4EW

*** SHiPS Single Homelessness Pathways**

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

*** Independent Living**

You can contact (Social Care Direct) us by:

* Email: socialcaredirect@barnet.gov.uk

* Telephone: 020 8359 5000

* Post: 2 Bristol Avenue, Colindale, London NW9 4EW

*** NRPF No Recourse to Public Funds**

Director for Children's Social Care (DCS) - John Anthony -
john.anthony@barnet.gov.uk

*** Housing Solutions**

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO)

responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

*** *Property Acquisitions***

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

*** *Housing Needs***

This information is held by Barnet Homes

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,
Colindale,
London NW9 4EW

Please make your request directly to Barnet Homes.

The reason for my request is that I am looking to ensure I am communicating with the correct service managers when making referrals, discussing accommodation availability, and exploring ways of supporting households with housing and support needs.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

