

London Borough of Barnet
2 Bristol Avenue,
Colindale NW9 4EW
25 February 2026
Our ref: 16715361

Thank you for your request received on 20 February 2026, for the following information:

Please provide the following information:

- * For financial years 2022/23 and 2023/24, please provide full year data.
- * For 2024/25, please provide the most recent recorded management information available.
- * For 2025/26, please provide approved budgets and formally adopted plans where applicable.

If any of the requested information is publicly available, please provide a direct link to the relevant source.

1. Temporary Accommodation

- a) The number of households in temporary accommodation as at 31 March 2023, 31 March 2024, and the most recent available figure to date.
- b) The total gross expenditure on temporary accommodation in each year.
- c) The total subsidy or grant received in respect of temporary accommodation in each year.
- d) The approved temporary accommodation budget for 2025/26.

2. Planned Maintenance - Housing Owned by the Local Authority

- a) The approved annual budget for planned maintenance of housing owned by the local authority in each year.
- b) The actual outturn expenditure on planned maintenance of housing owned by the local authority in 2022/23 and 2023/24, and the most recent available figure for 2024/25.
- c) The approved planned maintenance budget for 2025/26 relating to housing owned by the local authority.

3. Damp & Mould - Housing Owned by the Local Authority

- a) The number of recorded complaints or reports relating to damp and/or mould in housing owned by the local authority in:
 - 2022/23
 - 2023/24
 - 2024/25 (most recent available data)

- b) The number of housing disrepair claims received relating to damp and/or mould in housing owned by the local authority in each year.
- c) The number of damp and/or mould cases that resulted in remedial works being completed in each year.

4. Net Zero & Retrofit - Housing Owned by the Local Authority

- a) Please provide a copy (or link) to the local authority's current formally adopted strategy or plan relating to achieving net zero carbon emissions in respect of housing owned by the local authority.
- b) The local authority's target date for achieving net zero across housing owned by the local authority.
- c) The total capital expenditure recorded against retrofit, decarbonisation, or energy efficiency works to housing owned by the local authority in 2022/23 and 2023/24, and the approved budget for 2025/26.

We have processed this request under the Freedom of Information Act 2000.

Response

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet as it is held by Barnet Homes.

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talktous@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.