

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
26 February 2026
Our ref: 16468232

Thank you for your request received on 29 January 2026, for the following information:

I am writing to request information under the Freedom of Information Act relating to a road your authority is responsible for maintaining.

Specifically, my query relates to ALLANDALE AVENUE N3 , close to the junction with Hendon Lane (A504)

Please can you send me:

1) A copy of your current road maintenance policy relating to that road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out.

2) A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include:

- dates of all safety inspections between 1st October and 10th December 2025

3) - details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc)

- details of all carriageway defects identified, with description, date and time

- details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested. However, we believe that the exemptions detailed below apply to some of this information and this is withheld. Please see the Refusal Notice below.

I am writing to request information under the Freedom of Information Act relating to a road your authority is responsible for maintaining.

Specifically, my query relates to ALLANDALE AVENUE N3 , close to the junction with Hendon Lane (A504)

Please can you send me:

1) A copy of your current road maintenance policy relating to that road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out.

We do not provide a maintenance policy for individual roads.

2) A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include:

- dates of all safety inspections between 1st October and 10th December 2025

Please find attached the inspection report with redacted personal information exempt under the Data Protection Act. Please see refusal notice below

3) - details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc)

- details of all carriageway defects identified, with description, date and time

Please find attached the inspection report with redacted personal information exempt under the Data Protection Act. Please see refusal notice below

- details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.

Please find attached the inspection report with redacted personal information exempt under the Data Protection Act. Please see refusal notice below

S40(2)

We have redacted the names of individuals by virtue of section 40 (2) of the Freedom of Information Act 2000 (FOIA), as disclosure of this information to the public generally, in the Council's view, would not be consistent with the data protection principle found in Article 5.1(a) of the General Data Protection Regulation (GDPR) lawfully, transparently and fairly. We have considered whether disclosure is lawful and fair and whilst it may be lawful under Article 6.1(f) GDPR (legitimate interests) it would not be fair to the individuals concerned who would not expect the names of junior employees to be disclosed as part of such a request.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.