

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
10 March 2026
Our ref: 16562158

Thank you for your request received on 10 February 2026, for the following information:

Please treat this as a request for information under the Freedom of Information Act 2000.

Please provide the following information relating to software systems used by the council to manage street works activity, in addition to Street Manager.

- 1. The name of the software system or systems used by the council to manage street works activity outside of Street Manager, and the supplier name for each system.**
- 2. For each system listed above, please provide:**
 - 1. Contract start date**
 - 2. Contract end date**
 - 3. Contract value, stated as total or annual, and please specify which applies**
- 3. For each contract, please confirm whether any extension options are included and, if so:**
 - 1. The number of extensions available**
 - 2. The length of each extension**
 - 3. Whether any extensions have already been exercised**
- 4. Please confirm whether each system is procured under:**
 - 1. A standalone contract, or**
 - 2. A wider highways maintenance or highways asset management contract**

If any of the requested information is already published online in existing contract award notices or procurement documents, please provide links to those sources rather than duplicating the information.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested. However, we believe that the exemptions detailed below apply to all of this information and this is withheld. Please see the Refusal Notice below.

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S21 - Material already published

Under section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you by other means.

The information relevant to your request is published online at the following link:

<https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=716&MID=10375>

(Agenda for Urgency Committee on Monday 27th April, 2020, 7.00 pm (item 8 covers EXOR replacement system - CONFIRM)

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.