

12 March 2026  
Our ref: 16533432

Thank you for your request received on 5 February 2026, for the following information:

**Please provide details of any locksmith companies or individual locksmith contractors used by the authority in 2024, 2025 and 2026.**

**For each provider, please include:**

- 1. The name of the company or contractor**
- 2. The type of work undertaken (e.g. emergency call-outs, planned maintenance, housing-related work)**
- 3. The total amount paid by the authority to locksmiths (companies and contractors) in 2024, 2025 and 2026.**

**If this information is held across multiple departments (for example housing, estates, or facilities management) please include data from all relevant departments.**

**If any part of this request is exempt, please provide the remainder of the information that can be disclosed. If further clarification is needed please don't hesitate to contact me**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below.

***Please provide details of any locksmith companies or individual locksmith contractors used by the authority in 2024, 2025 and 2026.***

***For each provider, please include:***

- 1. The name of the company or contractor***
- 2. The type of work undertaken (e.g. emergency call-outs, planned maintenance, housing-related work)***
- 3. The total amount paid by the authority to locksmiths (companies and contractors) in 2024, 2025 and 2026.***

1. Co Name: SW Bruce & Co Ltd
2. Type of work undertaken: Replacement window and door locks/Digi locks on doors/padlocks, handles.
3. Total amount paid 2024-2026: £9,830.80

1. Co Name: Riello
2. Type of Work Undertaken: Replacement door sets, replacement door lock/window hinges/handles/gate/keypad automation/maglock etc related works attributed to a locksmith engineer.
3. Total amount paid 2024-2026: £75,000

The data is from Estates which incorporates Facilities management and Building Services.

Please note this does not include housing services.

Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock and associated services on the council's behalf. They are a separate public authority under the Freedom of Information Act 2000 and so you may make an information request to them direct.

Their contact details are:

Email: [talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes if you require information regarding locksmith companies or contractors used for housing services.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.