

London Borough of Barnet  
2 Bristol Avenue,  
Colindale NW9 4EW  
26 March 2026  
Our ref: 17008959

Thank you for your request received on 25 March 2026, for the following information:

## **1. Demand, caseload and placement datasets**

### **1.1 A monthly dataset showing, for each month in the period:**

- (a) the number of homelessness approaches received;**
- (b) the number of prevention duties accepted;**
- (c) the number of relief duties accepted;**
- (d) the number of main housing duties accepted;**
- (e) the number of households placed into temporary accommodation;**
- (f) the number of households in temporary accommodation at month end;**
- (g) the number of households in nightly paid accommodation at month end;**
- (h) the number of households placed outside the borough and, if held, outside London;**
- (i) the number of families with children in temporary accommodation;**
- (j) the number of single people in temporary accommodation;**
- (k) the number of households in bed and breakfast accommodation, including the number there for more than 6 weeks where this is recorded;**
- (l) the number of households discharged from temporary accommodation.**

**1.2 Any data dictionary, methodology note, dashboard guide, KPI definition sheet, or internal explanation document used to compile or interpret the figures requested at 1.1.**

**1.3 Any monthly, quarterly or annual performance dashboards, scorecards or management reports used by Housing Options and Homelessness leadership, directors, cabinet members or committees concerning homelessness demand, temporary accommodation use, placement trends, prevention activity, or budget pressures.**

## **2. Financial information and budget pressures**

**2.1 A breakdown, by month, of gross and net expenditure on temporary accommodation, including where available:**

- (a) nightly paid accommodation;**
- (b) bed and breakfast;**
- (c) private sector leased accommodation;**
- (d) hostels;**
- (e) accommodation procured through framework providers, agents or block-booking arrangements;**
- (f) transport or relocation costs associated with placements;**
- (g) storage, security deposit, rent in advance, incentive or prevention payments.**

**2.2 The budget, forecast outturn and actual outturn for Housing Options/Homelessness/Temporary Accommodation services for each relevant financial year in the period, showing any overspends or underspends.**

**2.3 Copies of budget monitoring reports, savings proposals, recovery plans, pressure-mitigation plans, exception reports, or finance briefings that refer to homelessness demand, temporary accommodation cost escalation, budget gaps, cost avoidance, procurement changes, or service redesign.**

**2.4 Any internal modelling, sensitivity analysis, scenario planning or forecasting documents relating to expected growth in homelessness presentations, temporary accommodation demand, placement costs, subsidy loss, out-of-borough placements, or the impact of market conditions on procurement.**

### **3. Procurement, contracts and commissioning**

**3.1 A list of all current contracts, framework call-offs, dynamic purchasing arrangements, block-booking arrangements, spot-purchase arrangements, or managed service contracts used for temporary accommodation, emergency accommodation, homelessness prevention support, or accommodation procurement. For each, please provide:**

- (a) supplier/provider name;**
- (b) contract title;**
- (c) brief description;**
- (d) contract start date;**
- (e) contract end date, including extension options;**
- (f) total contract value or estimated value;**
- (g) procurement route used;**
- (h) whether the arrangement is direct award, call-off, spot purchase, mini-competition, negotiated procedure, waiver or exemption;**
- (i) the responsible council department.**

**3.2 Copies of the signed contracts, contract schedules, service specifications, pricing schedules, contract award notices, tender evaluation summaries, invitations to tender, framework call-off documents, waiver forms, exemption approvals, and contract management reports for the arrangements identified at 3.1, subject to lawful redaction of genuinely exempt material.**

**3.3 Any procurement strategy papers, options appraisals, market engagement documents, gateway reports, cabinet/member decision reports, delegated authority reports, or internal business cases concerning:**

- (a) securing additional temporary accommodation supply;**

- (b) reducing reliance on nightly paid accommodation or bed and breakfast;**
- (c) use of private providers, agents, hotels or apart-hotels;**
- (d) in-borough versus out-of-borough placement strategy;**
- (e) renegotiation, retendering, or extension of existing accommodation contracts.**

**3.4 Any contract performance scorecards, supplier review minutes, performance notices, default notices, dispute records, or improvement plans relating to temporary accommodation or homelessness accommodation providers.**

#### **4. Internal governance, meetings and briefings**

**4.1 Copies of minutes, agendas, action logs and papers for any meetings during the period where homelessness pressures, temporary accommodation supply, temporary accommodation costs, budget overspends, placement strategy, or service risk were discussed, including but not limited to:**

- (a) senior management team meetings;**
- (b) departmental management meetings;**
- (c) finance challenge meetings;**
- (d) commissioning or procurement boards;**
- (e) corporate risk or pressure meetings;**
- (f) cabinet committee or scrutiny papers where not already published.**

**4.2 Copies of briefing notes, submissions, slide decks, Q&A documents, lines to take, or member briefing papers prepared for the Chief Executive, relevant directors, cabinet members, the Leader, or committee chairs concerning homelessness demand, temporary accommodation pressures, provider markets, legal compliance risks, or budget impact.**

**4.3 The current risk register entries, and any superseded versions during the period, that relate to homelessness, temporary accommodation, supply shortages, overspend, legal challenge risk, safeguarding concerns linked to placement location, or provider failure.**

#### **5. Policy, reviews and service redesign**

**5.1 Copies of any policy reviews, service reviews, transformation plans, operating model reviews, audits, internal reviews, peer reviews, consultancy reports, or lessons-learned reports relating to Housing Options and Homelessness or Temporary Accommodation.**

**5.2 Any documents reviewing compliance with statutory homelessness duties, suitability of accommodation, out-of-borough placements, use of bed and breakfast, placement decision-making, affordability assessments, or notification procedures.**

**5.3 Any equality impact assessments, child impact assessments, safeguarding assessments, or similar analyses produced in relation to service changes, procurement changes, placement policy changes, or budget savings affecting homelessness services.**

#### **6. Correspondence and communications**

**6.1 Copies of internal correspondence held by Housing Options and**

**Homelessness, senior management, finance, procurement or legal teams that discuss:**

- (a) significant increases in temporary accommodation costs;**
- (b) inability to source suitable accommodation;**
- (c) use of hotels or emergency accommodation due to supply shortages;**
- (d) provider withdrawal, provider failure, or contract performance problems;**
- (e) proposals to change placement strategy or reduce costs.**

**For this part, please limit searches to correspondence between heads of service and above, relevant finance business partners, procurement leads, and contract managers, and use reasonable keyword searches such as “temporary accommodation”, “nightly paid”, “B&B”, “homelessness pressure”, “placement”, “procurement”, “provider”, “hotel”, “overspend”, and “out of borough”.**

**6.2 Copies of correspondence between the council and external accommodation providers, managing agents, commissioned organisations, the GLA, London Councils, neighbouring boroughs, or the Department for Levelling Up, Housing and Communities / Ministry of Housing, Communities and Local Government, where the subject matter concerns temporary accommodation supply, cost pressures, placement demand, collaborative procurement, subsidy, or compliance issues.**

## **7. Complaints, legal challenge and quality issues**

**7.1 The number of complaints received during the period concerning temporary accommodation or homelessness service decisions, broken down by broad category if held, for example suitability, disrepair, distance from borough, delay, communication, or support.**

**7.2 Any summary reports, trend analyses, ombudsman learning reports, complaint review reports, or service improvement plans arising from complaints about temporary accommodation or homelessness services.**

**7.3 Any anonymised summary schedules or management reports of legal challenges, judicial reviews, pre-action correspondence trends, or section 202 review trend reports relating to temporary accommodation suitability, out-of-borough placements, or homelessness decision-making. I am not seeking personal data or case files, only high-level anonymised management information and summary documents.**

## **8. Property supply and acquisition options**

**8.1 Any reports, appraisals or options papers considering acquisition, leasing, conversion, or use of council-owned or council-linked property for temporary accommodation or homeless households.**

**8.2 Any documents considering the use of council-owned companies, arms-length vehicles, housing companies, registered providers, or joint ventures to increase temporary accommodation supply or reduce costs.**

## **9. Instructions for contractors and data held on the council’s behalf**

**9.1 If any of the requested information is held on the council’s behalf by a contractor, managing agent, software provider or commissioned service,**

**please retrieve that information from the relevant provider as part of this request.**

**9.2 Please identify the case management or finance systems used to record homelessness approaches, temporary accommodation placements, and related expenditure, and provide any standard report names used to extract the requested information.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet as it is held by Barnet Homes.

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: [talktous@barnethomes.org](mailto:talktous@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.