

17 July 2019  
Our ref: 5406028

Thank you for your request received on 19 June 2019, for the following information:

**I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software and applications that may be in use in your institution.**

**If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.**

**Please can you provide information relating to the types of software (and suppliers) you may be using for;**

- 1. What is the name of your current elnvoicing software (name of vendor or supplier?)**
- 2. What is the name of your current Spend Management software (name of vendor or supplier)**
- 3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?)**
- 4. What is the name of your current Legal Case Management software (name of vendor or supplier?)**
- 5. What is the name of your Registrars Booking system (software)?**
- 6. What is the name of your Field Service and/or Workforce Management system (software)?**
- 7. What is the name of your Asset Management system (software)?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and although we hold some of the information requested, some is not held by London Borough of Barnet because See below

We have provided answers to your request below showing where we do not hold the information requested.

**1a. What is the name of your current elnvoicing software (name of vendor or supplier?)**

Integra

**1b. What is the current version of the elnvoicing software?**

**1c. Is the invoicing software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

The software is a web based portal held off site and managed by the Capita

**1d. What was the original date of purchase or contract start date for your invoicing software?**

**1e. When is the contract renewal or expiry date for your invoicing software?**

**1f. What is the cost of annual support and maintenance (last financial year April 2017- March 2018) for your invoicing software?**

Integra is maintained by Capita as part of the Outsourcing contract which covers all our back office functions. We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**2a. What is the name of your current Spend Management software (name of vendor or supplier)**

Integra

**2b. What is the current version of the Spend Management software**

**2c Is the Spend Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

**2d. What was the original date of purchase or contract start date for your Spend Management software?**

**2e. When is the contract renewal or expiry date for your Spend Management software?**

**2f. What is the cost of annual support and maintenance (last financial April 2017- March 2018) for your Spend Management software?**

Integra is maintained by Capita as part of the Outsourcing contract which covers all our back office functions. We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**3. What is the name of your current Bid and Contract Management software (name of vendor or supplier?)**

**3a What is the current version of the Bid and Contract Management software**

Curtis Fitch [www.barnetsourcing.co.uk](http://www.barnetsourcing.co.uk)

**3b Is the Bid and Contract Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

The software is a web based portal held off site and managed by the supplier, Curtis Fitch

**3c What was the original date of purchase or contract start date for your Bid and Contract Management software?**

**3d When is the contract renewal or expiry date for your Bid and Contract Management software?**

**3e What is the cost of annual support and maintenance (April 2017- March 2018) for your Bid and Contract Management software?**

Curtis Fitch applies to the transactional part of Procurement, which is maintained by Capita as part of the Outsourcing contract which covers all our back office functions. We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**4. What is the name of your current Legal Case Management software (name of vendor or supplier?)**

Barnet Council do not own the Legal Case Management software as their legal services are provided by HB Public Law at Harrow Council. Therefore, please direct your enquiry to HB Public Law, Harrow Council, PO Box 2, Civic Centre, Station Road, Harrow, HA1 2UH, email: hbpl\_practicemanagement@harrow.gov.uk

**5a. What is the name of your Registrars Booking system (software)?**

Stopford Agenda

**5b. Does your Registrars Booking system add on to your Finance software or is it a standalone system?**

Currently standalone but will be integrated shortly

**5c. Is the Registrars Booking software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

Software is hosted off premise by the supplier

**5d. When was your Registrars Booking system purchased (please provide the exact date if possible)?**

Approx. January 2010

**5e. When is the contract renewal or expiry date for your Registrars Booking system?**

No current expiry, contract is rolling

**5f. What is the cost of annual support and maintenance for your Registrars Booking system?**

The costs for Registrars system, Stopford are £7,300 pa, breakdown below:

Ongoing Software Licence Fees and Services	Amount
1. Annual Software Support and Maintenance	£2,400
2. Hosting	£4,900

**6. What is the name of your Field Service and/or Workforce Management system (software)?**

**Is the Field Service software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

**When was your Field Service system purchased (please provide the exact date if possible)?**

**When is the contract renewal or expiry date for your Field Service system?**

**What is the cost of annual support and maintenance for your Field Service system?**

Software/IT applies to the transactional part of HR, which is maintained by Capita as part of the Outsourcing contract which covers all our back office functions. We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**7a. What is the name of your Asset Management system (software)?**

Atrium

**7b. Is the Asset Management software hosted on-premise by the authority, off premise by the supplier or delivered via the public cloud?**

Atrium is hosted off-premises by the supplier.

**7c. When was your Asset Management system purchased (please provide the exact date if possible)?**

The software was purchased in May 2013. Atrium is maintained by Capita as part of the Outsourcing contract which covers all our back office functions. We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

**7d. When is the contract renewal or expiry date for your Asset Management system?**

Atrium had a 5 year term which has now expired. Atrium will go out of support in 2021

**7e. What is the cost of annual support and maintenance for your Asset Management system?**

Annual maintenance and support cost for Atrium is £20,715.75 per annum

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.