

1st floor NLBP 5 July 2019 Our ref: 5381228

Thank you for your request received on 7 June 2019, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- -How many traffic wardens were operational in your borough in 2018 (January 1 ' December 31)?
- -What was their combined payroll cost?
- How many parking tickets were issued in that time period?
- -How much was collected in fines in that time period?

Please provide the information in the form of a Word document or Excel spreadsheet.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined, please provide further advice and assistance.

If you have any queries, please don't hesitate to contact me via email at jamiem@toplinecomms.com or via telephone on 0207 182 7982 and I will be happy to clarify what I am asking for.

Thank you for your time and I look forward to your response.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- How many traffic wardens were operational in your borough in 2018 (January 1 'December 31)?

NSL Services Ltd had 67 Civil Enforcement Officers on the staff list in 2018.

- What was their combined payroll cost?

However, we consider that the following exemption apply to some of the information requested. The remaining information is not withheld as it is Company confidential information held by NSL Services Ltd.

- How many parking tickets were issued in that time period?

Please see: https://open.barnet.gov.uk/dataset/parking-pcn-dashboard

- How much was collected in fines in that time period?

Please see: https://open.barnet.gov.uk/dataset/parking-pcn-revenue-dashboard

Please provide the information in the form of a Word document or Excel spreadsheet.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

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Thank you for your time and I look forward to your response.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance: Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct

marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.