

5 July 2019
Our ref: 5380728

Thank you for your request received on 11 June 2019, for the following information:

Can I please request confirmation of any extra care schemes which you operate including who the current care provider is, accommodation provider, when the contracts will become available to market for re tendering, copies of the service specifications in situ and the provider rates.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is attached.

Can I please request confirmation of any extra care schemes which you operate including

- 1.who the current care provider is,*** see below
- 2.accommodation provider,*** See below
- 3.when the contracts will become available to market for re tendering,***
- 4.copies of the service specifications in situ,*** Please see specs attached.
- 5. the provider rates.-*** (this information is exempt as we are applying Section 43 exemption, data is commercially sensitive.

There are the three extra care schemes in Barnet that are commissioned by Barnet Council. As requested we have set-out for each scheme: the current care provider; the current accommodation provider; the date the contract will expire and the relevant specification for the care and support services for each scheme. The Provider rates are commercially sensitive and so this information has not been included.

- Goodwin Court

The current care and support provider is: Sanctuary

Accommodation provider is: Sanctuary

Contract will expire - 1st June 2021 (with the option to extend for a further 2 years)

The contracts will become available to the market – a date has not been agreed. Interested providers should sign up to the procurement portal to be kept up to date with messages to the market

- Wood Court

The current care and support provider is: Metropolitan Thames Valley

Accommodation provider is: Catalyst Housing

Contract will expire - 1st June 2023 (with the option to extend for a further year)

The contracts will become available to the market – a date has not been agreed. Interested providers should sign up to the procurement portal to be kept up to date with messages to the market

- Ansell Court

The current care and support provider is: Your Choice Barnet (YCB)

Accommodation provider is: Barnet Homes

Contract will expire – 10th February 2024 (with the option to extend for a further 2 years)

The contracts will become available to the market – a date has not been agreed. Interested providers should sign up to the procurement portal to be kept up to date with messages to the market, link available here <https://barnetsourcing.co.uk/>

Please see [March Adults and Safeguarding Committee](#) where a paper went to Committee providing an update on progress of mobilising Ansell Court in March 2019 ([agenda Item 7](#)) can be accessed at <http://barnet.moderngov.co.uk/ieDocSearch.aspx?bcr=1>

We are not providing specific rates but for information about the average rates that Barnet pays for care and support hours for its Extra Care schemes, please see information set-out in paragraph 1.18 of the Ansell Court Mobilisation Paper (agenda Item 7), which went to the Adults and Safeguarding Committee on 18 March 2019 and provides comparative data on extra care costs paid in Barnet compared to other London boroughs'

We consider that the qualified exemption set out in Section 43 (2) Prejudicial to commercial interests applies to the information requested about specific provider rates. Therefore, we have decided to withhold that information.

Please see formal Refusal Notice below:

Refusal Notice Section 43(2) Commercially Sensitive

- disclosure would be likely to prejudice the commercial interests of the council and or the providers.
- Potentially damage third party relations should this data be made public.
- Prejudice future negotiations
- Disclosure would be likely to cause harm to those interests.

- specifications for Wood Court and Goodwin Court are attached however specification for Ansell Court are withheld as this specification was developed with YCB and we did not go out to market with it.

Negotiations and contracts between Barnet and providers and private and under Data Protection Act we would not divulge details without their express permission.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

Factors in favour of disclosure

- The Council's commitment to Openness and data transparency.
- Legitimate Public interest in how public funds are spent

Factors in favour of withholding

- Negative impact on the council and it is highly likely that it would prejudice contractors ability to negotiate in a competitive market place
- There is significant variation about what is included in core costs and comparisons are not meaningful
- Models vary significantly not just local authorities bur across individual extra care schemes with a local authority.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.