

18 July 2019  
Our ref: 5406628

Thank you for your request received on 20 June 2019, for the following information:

1. The current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care as of June 2019
2. The estimated Annual Spend commissioned for Adult Domiciliary Care through private domiciliary care providers (Based on 2018 or 2019)
3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc. and their start/end dates
4. The lowest and highest (based on the standard daytime week day rate) charge rates per hour of domiciliary care charged to the local authority for Adult Social care commissioned through private domiciliary care providers
5. When you anticipate retendering for domiciliary care services for Adult Social Care
6. The names of the current Domiciliary Care Providers commissioned in your authority to deliver Adult Social Care
7. The contact Name, Email address and Contact number of the person responsible for commissioning domiciliary care services in your authority
8. Are commissioned providers required to use real-time electronic monitoring to provide data to the local authority and if so which system?
9. The number of service users currently receiving a direct payment within your local authority as well as the number of average hours per week.
10. Is the local authority working with health partners to commission health funded care?
11. The authorities' current market positioning statement for Adult Social Care

We have processed this request under the Freedom of Information Act 2000.

## Response

The council holds the information requested and the answers to your questions are below

### ***1. The current average number of weekly hours commissioned to private domiciliary care providers for Adult Social Care as of June 2019.***

Data not held on average hours, not all providers have submitted invoices for requested period.

### ***2. The estimated Annual Spend commissioned for Adult Domiciliary Care through private domiciliary care providers (Based on 2018 or 2019)***

We are applying total exemption Section 21, to this question, Data easily assessable via other means. Expenditure data is regularly published on Open.Barnet. Information can be found by means of the following link:

<https://open.barnet.gov.uk/>

### ***3. The type of agreements held with private domiciliary care providers commissioned to deliver Adult Social Care services such as frameworks, Spot Contracts, Block Contracts etc. and their start/end dates-***

Approved List of providers & Contract Start date 01.08.2016 to 31.07.2020

### ***4. The lowest and highest (based on the standard daytime week day rate) charge rates per hour of domiciliary care charged to the local authority for Adult Social care commissioned through private domiciliary care providers***

Lowest = £14.45 & £20.00 = highest

### ***5. When you anticipate retendering for domiciliary care services for Adult Social Care?***

Autumn 2019

**6. The names of the current Domiciliary Care Providers commissioned in your authority to deliver Adult Social Care.**

**inTouch Homecare  
(Service Scale Ltd trading  
as inTouch Homecare)**

***BMM Care***

***Practical Care***

**Oasis Care**

**Individualised Care**

**Barnet Carers Centre**

**BMF Social Care**

**Dillion Care Ltd**

**Surround Care (Seva Care  
Home Care Ltd**

**T/A Surround Care Barnet)**

**Serve Soul Limited**

**Dynamic People**

**GGCCE & Alpha Care**

**Specialists (Greek and  
Greek Cypriot Community  
of Enfield)**

**Hertsmere Valley Care  
Services Limited**

**Mercury Care Services  
Limited**

**Unicare (London) Ltd**

***ANA Nursing Ltd***

**Capital Homecare (UK) Ltd**

**Thames Homecare**

**CIRCLE OF CARE  
SERVICE**

**The Link Care Nursing  
Agency Ltd**

**Focus Care Link**

**Westminster Homecare**

***Heritage Healthcare***

**Respect Care**

**Goldsmith Personnel**

**Hartwig Care**

**Carewatch**

**Alina Homecare**

**The Cedars Homecare**

**Mayfair Homecare (aka  
Seva Care)**

**Pristine recruitment  
Homecare**

**MiHomecare**

***SureCare Barnet Ltd***

**Renaissance Personnel**

## Limited Bluebird Care

### **7. The contact Name, Email address and Contact number of the person responsible for commissioning domiciliary care services in your authority –**

[Jess.Baines-Holmes@Barnet.gov.uk](mailto:Jess.Baines-Holmes@Barnet.gov.uk)

### **8. Are commissioned providers required to use real-time electronic monitoring to provide data to the local authority and if so which system?**

CM2000

### **9. The number of service users currently receiving a direct payment within your local authority as well as the number of average hours per week.**

963 Adults. Data on average hours is not held.

### **10. Is the local authority working with health partners to commission health funded care?**

Arranged by NHS BCCG

### **11. The authorities' current market positioning statement for Adult Social Care**

The council is expecting to publish Barnet's Market Position Statement in Autumn 2019. Some key headlines you may find useful are;

- We aim to reduce spend on learning disabilities services through continued transformation of Your Choice Barnet supported living and day care services and working with Families and Education services to increase the independence of young people transitioning into Adult social care.
- Our intention is to develop more extra care as we believe that this model supports independence, flexibility and better value for money
- We want our providers to demonstrate how their service makes a difference to each person's health and quality of life as well as meeting health and social care outcomes, including cost savings and benefits.
- We want our services to be able to accommodate people with a range of needs. For example, our older people's housing should also be able to support older people with learning disabilities. Furthermore, services should be accessible for disabled people and people with sensory impairments and those with autistic spectrum disorders.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office,

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

**Data on average hours not held, not all providers will have invoiced all hours.**