



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
29 July 2019
Our ref: 5449929

Thank you for your request received on 9 July 2019, for the following information:

1. Who is responsible for selecting / managing and operating your Wi-Fi network?

I'd kindly to make the following Freedom Of Information request regarding your IT infrastructure. My details are below ' please feel free to get in touch via email should need any clarification.

- 1. Please provide contact name, telephone number(s)and email address(es).**
- 2. Who is responsible for selecting / managing and operating your network and/or data centre infrastructure?**
 - a. Please provide contact name, telephone number(s)and email address(es).**
- 3. Do you outsource any of your IT infrastructure, and if so to whom?**
- 4. Please list existing WiFi vendor(s) that are currently deployed?**
- 5. Please list existing network (routing/switching) vendors currently deployed?**
- 6. Please confirm when the WiFi networks were first installed?**
- 7. Please state the number of access points deployed by each vendor?**
- 8. Do you have any planned works or projects to update your wired / wireless networks or Data Centre?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

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The contract prior to IT being outsourced to Capita can be found at:

<https://barnet.moderngov.co.uk/documents/s9644/2027%20-%20Wireless%20Concession%20-%20Contract%20Award%20Public.pdf>

The Wi-Fi contracts are now owned and managed directly by our out-source partner Capita.

2. Who is responsible for selecting / managing and operating your network and/or data centre infrastructure?

Our network and/or data centre infrastructure managed directly by our out-source partner Capita.

a. Please provide contact name, telephone number(s) and email address(es).

N/A

3. Do you outsource any of your IT infrastructure, and if so to whom?

Capita

4. Please list existing WiFi vendor(s) that are currently deployed?

Arqiva Limited

5. Please list existing network (routing/switching) vendors currently deployed?

Owned and managed directly by our out-source partner Capita

Y

6. Please confirm when the WiFi networks were first installed?

WiFi installation commenced in around 2014

7. Please state the number of access points deployed by each vendor?

Arqiva Limited currently have approximately 124 WiFi access points

8. Do you have any planned works or projects to update your wired / wireless networks or Data Centre?

Our network and/or data centre infrastructure managed directly by our out-source partner Capita.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to

access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.