

6 August 2019
Our ref: 5478229

Thank you for your request received on 12 July 2019, for the following information:

Please provide the following information for the financial year 2018-19:

- 1. How many complaints did the council receive that related to conditions in private rented homes?**
- 2. How many inspections of private rented homes did the council carry out?**
- 3. How many Category 1 Hazards were found during inspections of private rented homes?**
- 4. How many a) Improvement Notices b) Prohibition Orders and c) Emergency Remedial Action Notices did the council issue in relation to private rented homes?**
- 5. How many successful prosecutions of private landlords or agents for offences relating to rented housing did the council serve?**
- 6. How many a) notices of intent and b) final notices relating to civil penalties for housing offences did the council impose?**
- 7. How many Rent Repayment Orders did the council a) successfully apply for and b) assist an occupier to apply for?**

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and the answers to your questions are below

Please provide the following information for the financial year 2018-19:

1. How many complaints did the council receive that related to conditions in private rented homes?

678

2. How many inspections of private rented homes did the council carry out?

Note: In respect to the private housing sector, the above figures include full inspections; part inspection; revisits; visits/inspections; programmed visits and Housing Inspections. Also includes number of HMO Licence application visits; revisits and licence condition visits. *Does not include visits carried out by the Public Health & Nuisance Team who deal with public health matters in relation to housing

3. How many Category 1 Hazards were found during inspections of private rented homes?

355 in 227 properties

4. How many a) Improvement Notices b) Prohibition Orders and c) Emergency Remedial Action Notices did the council issue in relation to private rented homes?

a) 2

b) 15

c) 0

5. How many successful prosecutions of private landlords or agents for offences relating to rented housing did the council serve?

6

6. How many a) notices of intent and b) final notices relating to civil penalties for housing offences did the council impose?

a) 13

b) 8

7. How many Rent Repayment Orders did the council a) successfully apply for and b) assist an occupier to apply for?

None

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this

purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.