

23 August 2019
Our ref: 5556480

Thank you for your request received on 16 August 2019, for the following information:

The latest guidance to social care providers makes clear that they must notify their director of adult social services if Brexit poses a risk to service delivery.

It states: 'You must notify your local commissioner, director of adult social services and the Care Quality Commission as soon as possible if there is any risk to service delivery.'

I'd like to request the following under FOIA please.

- 1. At the time you respond to this request, how many providers have contacted you to warn of a risk to service delivery?**
- 2. A list of the types of providers that have contacted you (where possible, indicating how many of each type of provider have contacted you).**
- 3. For each type of provider, the total number of service users potentially affected.**
 - a. Where numbers would be so small it could identify individuals I am willing to have this anonymised e.g. 'less than 5'**
- 4. Please list all specific risks that have been identified (e.g. shortage of medicines, staff shortages etc). If you are able to, for each specific risk, please indicate how many care providers have warned of it.**
- 5. What specific actions has the council taken to date to mitigate these risks?**
- 6. How much has the council spent so far on measures to mitigate the potential risk to social care service delivery as a result of Brexit?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

1. At the time you respond to this request, how many providers have contacted you to warn of a risk to service delivery?

As part of the Brexit planning we have contacted all care providers (Home care, Care homes, Supported living and PW providers e.g. equipment provider). From the responses we received there were no care service provider highlighted of any risk due to potential Brexit.

Out of 300+ providers we contacted we have only received 44 responses – almost all rated them as ‘Low’ risk services. 2. A list of the types of providers that have contacted you (where possible, indicating how many of each type of provider have contacted you). .

- Home Care providers
- Residential and Nursing homes
- Supported living
- Community Equipment Provider – 1 response (Only supplier)
- Telecare provider – 1 response (only supplier)

3. For each type of provider, the total number of service users potentially affected. a. Where numbers would be so small it could identify individuals I am willing to have this anonymised e.g. 'less than 5' Community Equipment – approx. 6500 service users

Telecare – approx.4000 service users

4. Please list all specific risks that have been identified (e.g. shortage of medicines, staff shortages etc). If you are able to, for each specific risk, please indicate how many care providers have warned of it.

Community Equipment – No risk identified

Telecare – No risks identified .

5. What specific actions has the council taken to date to mitigate these risks?

We have contacted all providers to report any concerns or risks – not aware of any other mitigating actions?

6. How much has the council spent so far on measures to mitigate the potential risk to social care service delivery as a result of Brexit?

So far the council has not spent any money on this.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to

be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.