



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
28 August 2019
Our ref: 5490060

Thank you for your request received on 23 July 2019, for the following information:

This is a request under the Freedom of Information Act 2000.

I request that a copy of the following information be provided to me:

- 1. Do you have a licence/contractual arrangement with a school management information system (MIS) supplier? Please provide the name of the supplier.**
- 2. Do you provide support for this software?**
- 3. If you have a licence/contract with a MIS supplier, when does this contract end?**
- 4. Will a formal tender process be carried out for the provision of MIS services? Will the local authority manage this process on behalf of schools?**
- 5. Please provide contact details of the person(s) that are responsible for the MIS supply for the LA.**

I would like the above information provided to me in electronic formats via email. If any of this request is unclear, I would be grateful if you could contact me as I understand that under the Act you are required to advise and assist requesters.

Precedent suggests that this information is not exempt from disclosure under section 43 'commercial interests'. I think it's crucial to recognise that the taxpayer has the right to know which companies are involved in providing services to your schools and, more importantly, how much of the tax payer's money is being spent on such services.

I have received detailed information from many local authorities in England, and if you are still unwilling to disclose this information I will require a detailed explanation as to why.

I understand that you are required to respond to my request within 20 working days of receiving my email.

Please acknowledge receipt of this request.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

1. Do you have a licence/contractual arrangement with a school management information system (MIS) supplier? Please provide the name of the supplier.

RM Integris

2. Do you provide support for this software?

Support is provided by the Capita Managed IT Solutions Servicedesk in Belfast

3. If you have a licence/contract with a MIS supplier, when does this contract end?

Licenses are currently purchased by the London Borough of Barnet. I understand these are annual licenses. Next Year (2020) licenses will be purchased by Capita

4. Will a formal tender process be carried out for the provision of MIS services? Will the local authority manage this process on behalf of schools?

It is expected that the London Borough of Barnet will wish to continue to purchase RM Integris licenses.

5. Please provide contact details of the person(s) that are responsible for the MIS supply for the LA.

Nick Bond, GB Education Client Director, Capita IT & Networks Email:
Nick.Bond@capita.co.uk

Further information

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere. And this information can be found by following link:

<https://open.barnet.gov.uk/dataset/customerand-support-group-csg-contract>

Client side contact: Duncan Tessier, Director of Commercial and ICT services email:
Duncan.tessier@barnet.gov.uk

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.