



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
11 September 2019
Our ref: 5548481

Thank you for your request received on 14 August 2019, for the following information:

Data and Information Officer

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

- 1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats**
- 2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.**
- 3. Microsoft Enterprise Agreement - is a volume licensing package offered by Microsoft.**

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

- 1. Who is the existing supplier for this contract?**
- 2. What does the organisation annual spend for each of contract?**
- 3. What is the description of the services provided for each contract? Please do not just state firewall.**
- 4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)**
- 5. What is the expiry date of each contract?**
- 6. What is the start date of each contract?**
- 7. What is the contract duration of contract?**
- 8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.**
- 9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)**

Thanks you, they said that you will send me a confirmation email.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we believe that the exemptions detailed below apply to some/all the information you requested and so we are withholding that information. Please see the Refusal Notice below.

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I can confirm that London Borough of Barnet holds the information you requested. The Council takes information security very seriously and is Public Sector Network (PSN) accredited organisation meaning that its systems and processes undergo rigorous testing and auditing to check that they are fit for purpose. However, we are withholding some of that information since we consider that the following exemptions apply to it.

Refusal Notice

The Council has outsourced it's IT provision to Capita. Details of the contract can be found at along with a schedule of redacted information and refusal notice.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.