



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
11 September 2019
Our ref: 5574544

Thank you for your request received on 23 August 2019, for the following information:

I wish to make a Freedom of Information Request. My request is below.

For the following areas:

- Building Control**
- Planning (Development Control)**
- Local Land Charges**
- Environmental Health**
- Grounds Maintenance**
- Address Management (LLPG)**
- Licensing (including Taxi's, alcohol, etc)**
- Private Sector Housing**
- Trading Standards**
- Waste Management**

1. Please provide the name of the software supplier used within your Local Authority (for each of the areas above).

2. Please provide the name of the product used (for each of the areas above).

3. Please provide the current contract end date for the each of these contracts.

4. Please advise on the current contract value and the annual support and maintenance for each of these contracts.

5. Please advise if any of the services listed are done as a shared service, and state which areas are.

Response

I am writing to inform you that we have searched our records.

We have provided answers to your request below showing where we do not hold the information requested.

For the following areas:

- Building Control***
- Planning (Development Control)***
- Local Land Charges***
- Environmental Health***
- Grounds Maintenance***
- Address Management (LLPG)***
- Licensing (including Taxi's, alcohol, etc)***
- Private Sector Housing***
- Trading Standards***
- Waste Management***

1. Please provide the name of the software supplier used within your Local Authority (for each of the areas above).

- Building Control***
- Planning (Development Control)***
- Local Land Charges***
- Environmental Health***
- Grounds Maintenance*** - Information not held
- Address Management (LLPG)*** - The council use Idox for address management
- Licensing (including Taxi's, alcohol, etc)***
- Private Sector Housing***
- Trading Standards***
- Waste Management*** - Information not held

2. Please provide the name of the product used (for each of the areas above).

- Building Control***
- Planning (Development Control)***
- Local Land Charges***
- Environmental Health***
- Grounds Maintenance*** - Information not held
- Address Management (LLPG)*** - The council use a Uniform for address management
- Licensing (including Taxi's, alcohol, etc)***
- Private Sector Housing***
- Trading Standards***
- Waste Management*** - Information not held

The product name is Uniform and more specifically the suite includes Uniform, Document Management System and Total Land Charges.

3. Please provide the current contract end date for the each of these contracts.

These services for part of the Regional Enterprises Ltd (Re) contract which can be found at

<https://open.barnet.gov.uk/dataset/regional-enterprise-ltd-re-contract>

4. Please advise on the current contract value and the annual support and maintenance for each of these contracts.

Details on the Re contract can be found at
<https://open.barnet.gov.uk/dataset/regional-enterprise-ltd-re-contract>

It is not possible to break the overall contract down to the level of detail requested.

5. Please advise if any of the services listed are done as a shared service, and state which areas are.

N/A

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.