



Assurance Group
London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
14 September 2019
Our ref: 5609972

Thank you for your request received on 6 September 2019, for the following information :

To whom it may concern,

In 2013 the UK Government introduced its Cloud First policy which is defined as 'mandatory for central government and strongly recommended to the wider public sector' . As a strategic decision, proven in the commercial sector already, migration into the cloud is a means to realise tangible, immediate and sustainable cost reductions coupled to significant improvements in performance, efficiency and customer service.

In this context, and in the spirit of Freedom of Information, please could you help me understand the current situation concerning your Financial Management/ERP system:

- 1. What is the name of the Financial Management/ERP System used by the council?**
- 2. Does the system include an HR/Personnel module?**
- 3. How many staff users access the system across the council?**
- 4. Do you currently offer self-service functionality to your Customers and Suppliers for their financial matters and queries?**
- 5. Where is the system physically located and run, i.e. is it deployed locally on premise and managed by council staff in-house, or hosted and managed remotely (via the Cloud)?**
- 6. What is the annual support and maintenance cost, or cloud subscription fee, paid for the Financial Management/ERP system?**
- 7. What other systems used by the Council are currently integrated with your Financial Management/ERP system?**
- 8. When did the contract to supply the current Financial Management/ERP system commence and when does it expire?**
- 9. When do you expect to begin evaluating alternative solutions as contract expiration approaches?**
- 10. Who is the business stakeholder with ultimate responsibility for financial operations and the resources (eg systems) required to facilitate them (name & title)?**
- 11. If you are part of a shared service is your Financial Management/ERP system utilised across the partnership and if not, how do you share financial data and reporting?**

Your reply by email would be most welcome.

Many thanks for your kind assistance.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below:

1. What is the name of the Financial Management/ERP System used by the council?

Integra

2. Does the system include an HR/Personnel module?

No – we have a separate HR solution

3. How many staff users access the system across the council?

Up to 2500

4. Do you currently offer self-service functionality to your Customers and Suppliers for their financial matters and queries?

No.

5. Where is the system physically located and run, i.e. is it deployed locally on premise and managed by council staff in-house, or hosted and managed remotely (via the Cloud)?

Cloud

6. What is the annual support and maintenance cost, or cloud subscription fee, paid for the Financial Management/ERP system?

Barnet has outsourced it's IT provision and other services to Capita.

Details of the contract can be found at:

<https://open.barnet.gov.uk/dataset/regional-enterprise-ltd-re-contract>

7. What other systems used by the Council are currently integrated with your Financial Management/ERP system?

Social Care, collections.

8. When did the contract to supply the current Financial Management/ERP system commence and when does it expire?

Barnet has outsourced it's IT provision and other services to Capita. Details of the contract can be found at:

<https://open.barnet.gov.uk/dataset/regional-enterprise-ltd-re-contract>

9. When do you expect to begin evaluating alternative solutions as contract expiration approaches?

N/A

10. Who is the business stakeholder with ultimate responsibility for financial operations and the resources (eg systems) required to facilitate them (name & title)?

Please see:

<https://www.barnet.gov.uk/your-council/about-council/barnet-council-management-structure>

11. If you are part of a shared service is your Financial Management/ERP system utilised across the partnership and if not, how do you share financial data and reporting?

All areas can access system and reports.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

