



Assurance Group
London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
24 September 2019
Our ref: 5563312

Thank you for your request received on 20 August 2019, for the following information:

Please fill in the attached template spreadsheet with answers to the questions listed below.

The questions and question numbers are also included in the template sheet.

Please let me know if you require any clarification.

Q1. Leisure & Culture

a. How many libraries were run and staffed by your council in

i. 2010/11

ii. 2015/16

iii. 2018/19

b. How many libraries, that were once part of your council's statutory provision, were run exclusively by volunteers in

i. 2010/11

ii. 2015/16

iii. 2018/19

c. How many parks and open/green spaces were serviced by your council in

i. 2010/11

ii. 2015/16

iii. 2018/19

Q2. Children's and Youth Services

a. How many children's centres and family hubs operated by your council were closed in the periods

i. 2010/11 - 2014/15

ii. 2015/16 - 2018/19

b. How many youth centres previously operated by your council were closed in the periods

i. 2010/11 - 2014/15

ii. 2015/16 - 2018/19

c. How many young people were supported by your youth services in

i. 2010/11

ii. 2015/16

iii. 2018/19

d. How many youth workers and youth support workers were directly employed by your council in

i. 2010/11

ii. 2015/16

iii. 2018/19

Q3. Trading Standards

a. How many members of staff were employed by your trading standards service in

i. 2010/11

ii. 2015/16

iii. 2018/19

b. How many enforcement visits were carried out by your trading standards service in

i. 2010/11

ii. 2015/16

iii. 2018/19

c. How many prosecutions were commenced by your trading standards service in

i. 2010/11

ii. 2015/16

iii. 2018/19

Q4. Environmental Health

a. How many members of staff were employed by your environmental health service in

i. 2010/11

ii. 2015/16

iii. 2018/19

b. How many enforcement visits were carried out by your environmental health service in

i. 2010/11

ii. 2015/16

iii. 2018/19

c. How many prosecutions were commenced by your environmental health service in

i. 2010/11

ii. 2015/16

iii. 2018/19

Q5. Refuse services

a. How many households received weekly refuse collections in

i. 2010/11

ii. 2015/16

iii. 2018/19?

Q6. Public toilets

a. How many public toilets were maintained by your council in

i. 2010/11

ii. 2015/16

iii. 2018/19

Q7. Supported bus services

a. How many supported bus service routes were cut or completely withdrawn in

i. 2010/11

ii. 2015/16

iii. 2018/19

b. How many supported bus service routes were partly or completely subsidised by the council in

i. 2010/11

ii. 2015/16

iii. 2018/19

I understand that under the legislation responses should be received within 20 working days.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions area attached.

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Some of the Trading Standards is withheld because it is not held in a reportable format and added to the overall time spent on the request it would exceed 18 hours if it were collated manually by checking every record.

We are refusing that part of your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

It would be necessary to manually inspect at all cases in this period which would take 10 minutes per case and the case numbers are over 100 in each year, This will take over 16 hours of officers time. added to the time already spent on the request it would take over 18 hours.

You may wish to resubmit that part of the request for a much shorter time period.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.