



1st floor
NLBP
30 September 2019
Our ref: 5598708

Thank you for your request received on 2 September 2019, for the following information:

I would like to know how many Blue Badge holders the Council currently has registered in Barnet.

As well as the total number of BB Holders, please provide a breakdown in terms of the number for each ward or town within the Borough.

We have processed this request under the Freedom of Information Act 2000.

Response

As of 20/09/2019 there are 15792 Blue Badges which have a valid date (i.e. excluding any expired badges) currently issued within the London Borough of Barnet.

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

Blue badge data is held within a system provided by the Department for Transport.

The system can provide an extract of all badges held in the system in following data format:

Badge no

Badge status

Party code

Local authority short code

Local authority ref

App date

App channel code

Start date

Expiry date

Eligibility code

Deliver to code

Deliver option code

Cancel reason code

Replace reason code

Order date

Rejected reason

Rejected date time

Issued date time

Print request date time

Transferred from la code

Transferred from date time

Not for reassessment

It is not possible to perform a bulk download of badges with badge holder personal data attached, nor is it possible to perform a dynamic search within the system.

Data would have to be extracted in the form above, and then manually interrogated against individual badge records held within the system.

Below is an estimate of work required:

- **10 minutes** to extract all badge data from database and exclude any expired, cancelled or deleted badges.
- 2 minutes, per badge, to search database by badge number, copy and paste badge address into new spreadsheet. $2 \text{ minutes} \times 15792 \text{ badges} = 31584 \text{ minutes} = \mathbf{526.4 \text{ hours}}$
- 1 minute per badge to analyse address data and ascertain ward/town = **258.2 hours**

Total time: Over 789.6 hours.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.