

11 October 2019

Our ref: 5668852

Thank you for your request received on 1 October 2019, for the following information:

Good Afternoon,

I'd like to make a request for information under the Freedom of Information Act on Tuesday, 1st October, 2019.

The request is related to the blockages of toilets and drains at schools.

Details requested:

1. How many drainage/pipe blockages have you handled within your authority, what was the total cost of resolving these blockages and how many were attributed to blockages from toilets?

Number Cost Number attributed to toilet blockages

2019 year to date

2018-19

2017-18

2. How many drainage/pipe blockages have you handled at school sites within your authority ' and what was the total cost of resolving these blockages?

Number Cost Number attributed to toilet blockages

2019 year to date

2018-19

2017-18

We have processed this request under the Freedom of Information Act 2000.

Response

- 1. *How many drainage/pipe blockages have you handled within your authority, what was the total cost of resolving these blockages and how many were attributed to blockages from toilets?***

	Number	Cost	Number attributed to toilet blockages
2019 year to date	82	£45 per hour	66
2018-19	98	£45 per	58

		hour	
2017-18	95	£45 per	78
		hour	

2. How many drainage/pipe blockages have you handled at school sites within your authority – and what was the total cost of resolving these blockages?

	Number	Cost	Number attributed to toilet blockages
2019 year to date	1 School Site	£35,000	1
2018-19	1 School Site	£18,000	1
2017-18	N/A	N/A	N/A

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

