



London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
11 October 2019  
Our ref: 5624300

Thank you for your request received on 13 September 2019, for the following information:

**I would like to submit a Freedom of Information request pertaining to the contract between NSL and Barnet council with regards to domestic waste collection services.**

**The article linked below (dated 3rd December 2018) states the following:**

**"The council has banned enforcement officers from patrolling residential areas on the afternoon before bin collections in a bid to stamp out any unfair behaviour by private firm NSL, which operates the contract."**

**<https://www.times-series.co.uk/news/17272289.barnet-council-tightens-up-fly-tipping-contract/>**

**Would you please be able to send me either the Barnet Waste policy document that states this, and/or the extract from the contract between NSL and Barnet which enforces this clause.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I can confirm that London Borough of Barnet holds the information you requested.

However, we believe that the exemptions detailed below apply to all the information you requested and so we are withholding that information. Please see the Refusal Notice below.

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We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

The claim in the link to which you refer was not supported by the evidence when it was scrutinised by Environment Committee, Wednesday 28th November 2018, a link to which is available at:

<https://barnet.moderngov.co.uk/documents/b31347/Responding%20to%20Fly%20Tipping%20and%20Littering%20in%20Barnet%2028th-Nov-2018%2018.30%20Environment%20Committee.pdf?T=9>

### **Further Information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

