

15 October 2019

Our ref: 5708556

Thank you for your request received on 15 October 2019, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- * Does your Authority have a dedicated Telecare Team/Assistive Technology team ' if yes, who is the Manager for this service and what is his/her email address?**
- * If you do not have a dedicated Telecare Team/Assistive Technology team, who has responsibility for providing such a service in your Authority eg: is it outsourced to a private provider? If so, who is the provider?**
- * Does your Authority have a falls service? If so, who is the Manager for this service and what is his/her email address?**
- * Are your authority reviewing telecare services/assistive technology at the moment? If so, what is the contact name of the person who is leading this review and what is the reason for reviewing these services?**
- * Is your Authority working together with your local NHS services to facilitate early discharges/transformation of community based services? If so, who is the lead for such a service and what is his/her email address?**
- * Who has responsibility for the commissioning of Adult Social Care in your Authority, and what is his/her email address?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- * Does your Authority have a dedicated Telecare Team/Assistive Technology team ' if yes, who is the Manager for this service and what is his/her email address?**
- * If you do not**
 - *Does your Authority have a dedicated Telecare Team/Assistive Technology team – if yes, who is the Manager for this service and what is his/her email address?***
 - See below.**

- ***If you do not have a dedicated Telecare Team/Assistive Technology team, who has responsibility for providing such a service in your Authority eg: is it outsourced to a private provider? If so, who is the provider?***

Argenti are the London Borough of Barnet's sole Telecare provider.

- ***Does your Authority have a falls service? If so, who is the Manager for this service and what is his/her email address?***

See above

- ***Are your authority reviewing telecare services/assistive technology at the moment? If so, what is the contact name of the person who is leading this review and what is the reason for reviewing these services?***

The current contract is till 1st April 2020

Is your Authority working together with your local NHS services to facilitate early discharges/transformation of community based services? If so, who is the lead for such a service and what is his/her email address?

Yes - Liam.Furlong@Barnet.gov.uk

Who has responsibility for the commissioning of Adult Social Care in your Authority, and what is his/her email address?

Jess.Bains-Holmes@Barnet.gov.uk

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.