

Assurance Group  
London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
18 October 2019  
Our ref: 5675804

Thank you for your request received on 3 October 2019, for the following information:

***I would like answers to the questions below to be provided to me via email.***

**1. Do you have a digital inclusion and accessibility strategy for employees?**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

**2. What percentage of your employees have a mental or physical disability?**

☐ ☐ ?????????????? None

☐ ☐ ?????????????? 1-5%

☐ ☐ ?????????????? 6-10%

☐ ☐ ?????????????? 11-15%

☐ ☐ ?????????????? 16 -20%

☐ ☐ ?????????????? 21- 25%

☐ ☐ ?????????????? 25%+

☐ ☐ ?????????????? Don't know

**3. Do you currently deploy any assistive technologies to support accessibility and digital inclusion in the workplace?**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

**4. Which of the following assistive technologies do you make available?**

***(Indicate all that apply)***

☐ ☐ ?????????????? Screen magnifiers (e.g. ZoomText)

☐ ☐ ?????????????? Screen readers (e.g. JAWS, NVDA)

☐ ☐ ?????????????? Speech recognition tools (e.g. Dragon)

☐ ☐ ?????????????? Coloured screen overlays/screen filters

☐ ☐ ?????????????? Closed captioning

☐ ☐ ?????????????? Live-call transcription

☐ ☐ ?????????????? Dictation tools

☐ ☐ ?????????????? Alt text on images

☐ ☐ ?????????????? Accessible templates

☐ ☐ ?????????????? We don't use any

☐ ☐ ?????????????? Other

??

**5. Are you planning to invest in making your IT systems more accessible in the next 12 months?**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

**6. Are there accessibility options on your website for downloadable content**

**e.g. large print, audio screen reader, provided to citizens/site visitors?**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

**7. If not, do you have plans to implement them in the next 12 months:**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

**8. Have you faced technology challenges when trying to make your IT systems more accessible for employees?**

☐ ☐ ?????????????? Yes

☐ ☐ ?????????????? No

***If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters.??***

***If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.***

***If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.***

***I understand that you are required to respond to my request within the 20 working days after you receive this letter.??***

***I would be grateful if you could confirm in writing that you have received this request.***

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below

***I would like answers to the questions below to be provided to me via email.***

***1. Do you have a digital inclusion and accessibility strategy for employees?***

No.

***2. What percentage of your employees have a mental or physical disability?***

5.25% have declared a disability

***3. Do you currently deploy any assistive technologies to support accessibility and digital inclusion in the workplace?***

Yes

☐ ☐

***4. Which of the following assistive technologies do you make available?  
(Indicate all that apply)***

☐ ☐ **Screen magnifiers (e.g. ZoomText)** ZoomText

☐ ☐ **Screen readers (e.g. JAWS, NVDA)** JAWS

☐ ☐ **Speech recognition tools (e.g. Dragon)** Dragon

☐ ☐

***5. Are you planning to invest in making your IT systems more accessible in the***

**next 12 months?**

☐ ☐

Yes

**6. Are there accessibility options on your website for downloadable content e.g. large print, audio screen reader, provided to citizens/site visitors?**

The site does not currently offer any additional technologies. It is however, compatible with all modern browsers and is a responsive design which allows the use of the full suite of browser accessibility options.

☐ ☐

**7. If not, do you have plans to implement them in the next 12 months:**

We are currently looking at the market for on-site assistive technologies and assessing what is available.

☐ ☐

**8. Have you faced technology challenges when trying to make your IT systems more accessible for employees?** ☐ ☐

Yes

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information

Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.