



Assurance Group  
London Borough of Barnet,  
2 Bristol Avenue, Colindale,  
London NW9 4EW  
23 October 2019  
Our ref: 5729012

Thank you for your request received on 21 October 2019, for the following information:

**I am writing to you under the freedom of information act 2000 (The Act) to request the following information from your procurement and contracting department:**

- . Which system do your staff use to access and manage citizen records? by citizen we mean the individual you serve/look after or care for. e.g Liquid Logic, Mosaic etc.**
- . We are interested in understanding, what your organization/s uses to share a citizens information between health and/or social care systems and settings. Which suppliers are in use in your organization/s to fulfil this purpose? (If any) examples such as System C/Graphnet/Liquid Logic, MIG, Direct Integration from/between systems.**
- . Can you provide details of the current renewal/end date of this/these contract/s?**
- . Who is the main point of contact for this/these contract/s and what is their title and contact details?**
- . Which board member is responsible for the citizen record integration/sharing between health and social care systems and settings for your organization?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and the answers to your questions are below

***I am writing to you under the freedom of information act 2000 (The Act) to request the following information from your procurement and contracting department:***

- . Which system do your staff use to access and manage citizen records? by citizen we mean the individual you serve/look after or care for. e.g Liquid Logic, Mosaic etc. Not clear here if it is just for social care or generally across the whole authority so :***

For Social Care – Children's Liquidlogic LCS & EHM, Adults – Mosaic, Early Years and Education – Servelec. There could be other applications in use by Adults and

Family Services that I do not know about and then you also need to check with Public Health, Complaints etc.

***We are interested in understanding, what your organization/s uses to share a citizens information between health and/or social care systems and settings. Which suppliers are in use in your organization/s to fulfil this purpose? (If any) examples such as System C/Graphnet/Liquid Logic, MIG, Direct Integration from/between systems.***

Family Services supplier is Liquidlogic, Adults would be CoreLogic for Mosaic – you will need to check with them as they may have other applications and suppliers that integrate.

***Can you provide details of the current renewal/end date of this/these contract/s?***

***Who is the main point of contact for this/these contract/s and what is their title and contact details?***

This service has been outsourced to Capita- details of the contract are available at:

<https://open.barnet.gov.uk/dataset/regional-enterprise-ltd-re-contract>

***Which board member is responsible for the citizen record integration/sharing between health and social care systems and settings for your organization?***

Not held. LBB is a council.

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.