

24 October 2019  
Our ref: 5703324

Thank you for your request received on 11 October 2019, for the following information:

### **East Finchley N2 Road safety**

**I'm writing to inform you that yet again the traffic lights outside Dominos Pizza at the junction of High rd East Finchley N2 and Fortis Green rd have been hit and damaged by traffic turning into Fortis Green rd, in addition the pavement kerb is damaged as usual (please see attached picture).**

**I hope Barnet council are aware that this is a very regular occurrence.**

**I've lost count of how often this has happened over the years. I would like to formally request, under the Freedom of Information Act, data showing the amount of times repairs have had to be carried out to the traffic lights and the nearby pavement kerb.**

**Apart from the considerable costs to the taxpayer I am extremely concerned about pedestrian safety at this location. It's quite alarming when trying to cross the road at this point when large vehicles turn and mount the pavement which is quite narrow. On many occasions I've seen parents pull their children back to avoid being hit, pedestrians with prams being particularly vulnerable. This is a very busy pedestrian crossing, surely it's only a matter of time before this adds to the already appalling list of pedestrian accidents in East Finchley.**

We have processed this request under the Freedom of Information Act 2000.

### **Response**

We do not hold general information about how often repairs have had to be made to the traffic signals and you would need to obtain this information from TfL (Transport for London)

However we made enquiries of them ourselves a few months ago about the frequency of pole knock-downs, which identified ten recorded incidents of the pole on the northeast corner being knocked down between 30 June 2017 and 28 June 2019. They noted that the geometry of the north eastern corner of the junction (High Road southbound left turn into Fortis Green Road) has a tight radius which larger / longer vehicles have difficulty in negotiating and there are also various utilities and

chambers located in that corner of the junction that restrict the positioning of signal poles.

If you are dissatisfied with the response in any way, there is a complaints process which can be found at **Annex A**.

### **Further information**

Should you wish to contact TfL for this information, please email [londonstreets@tfl.gov.uk](mailto:londonstreets@tfl.gov.uk)

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

### **Annex A – Making an appeal**

If you are dissatisfied with the way in which your information request has been dealt with you can request an internal review by emailing the Council's Data Protection Officer email: [data.protection@barnet.gov.uk](mailto:data.protection@barnet.gov.uk) (Please quote the reference number above) or by writing to:

The Data Protection Officer

Information Management Team

London Borough of Barnet

North London Business Park

Oakleigh Road South

London N11 1NP

If you remain dissatisfied with the outcome of the review you have a further right of appeal to the Information Commissioner, who regulates the implementation of the Data Protection Act 2018. The Commissioner can be contacted at the following address:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire

SK9 5AF

website at [www.ico.gov.uk](http://www.ico.gov.uk).

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

You can also chat online with an advisor.

There is no charge for making an appeal.