

30 October 2019 Our ref: 5727212

Thank you for your request received on 21 October 2019, for the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Taxi and Private Hire Operator Licensing department:

- 1. Full list of licensed Private Hire Operators with their commercial address, commercial phone number, commercial website (if applicable), number of drivers, number of vehicles and other non-confidential information in your record.
- 2. Full list of taxi drivers and Private Hire drivers.
- 3. Full list of hackney carriage vehicles and private hire vehicles. Please provide the information in the form of electronic copies or paper.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

If you have any queries please don't hesitate to contact me via email or phone and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

Thank you for your time and I look forward to your response.

Yours faithfully

We have processed this request under the Environmental Information Regulations 2004.

### Response

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Licensing of Taxi and Private Hire Operators is carried out by Transport for London

https://tfl.gov.uk/info-for/taxis-and-private-hire/licensing/private-hire-operator-licence

If you are dissatisfied with the response in any way, there is a complaints process which can be found at **Annex A**.

#### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <a href="http://open.barnet.gov.uk/">http://open.barnet.gov.uk/</a>

# **Advice and Assistance: Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link <a href="www.ico.org.uk">www.ico.org.uk</a>

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

# Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: <a href="mailto:foi@barnet.gov.uk">foi@barnet.gov.uk</a>. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website <a href="https://www.ico.org.uk">www.ico.org.uk</a>). There is no charge for making an appeal.

#### Annex A - Making an appeal

If you are dissatisfied with the way in which your information request has been dealt with you can request an internal review by emailing the Council's Data Protection Officer email: <a href="mailto:data.protection@barnet.gov.uk">data.protection@barnet.gov.uk</a> (Please quote the reference number above) or by writing to:

The Data Protection Officer
Information Management Team
London Borough of Barnet
North London Business Park
Oakleigh Road South

London N11 1NP

If you remain dissatisfied with the outcome of the review you have a further right of appeal to the Information Commissioner, who regulates the implementation of the Data Protection Act 2018. The Commissioner can be contacted at the following address:

Information Commissioner's Office

Wycliffe House Water Lane

Wilmslow

Cheshire

SK9 5AF

website at www.ico.gov.uk.

Email: casework@ico.org.uk

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

You can also chat online with an advisor.

There is no charge for making an appeal.