

5 November 2019

Our ref: 5684496

Thank you for your request received on 8 October 2019, for the following information:

**I am requesting the following information under the Freedom of Information Act. This request should not be aggregated with other requests for section 12 purposes, given the different subject matter.**

**Where it is estimated that information in response to a question cannot be sourced within the section 12 cost limit due to the manner in which it is held, please mark that question as 'information not held'.**

**Reviews**

**1. For each year from 2015/16 to 2018/19, please state:**

- a) how many adult care clients had accessed long term support for more than 12 months by the end of each year**
- b) of the annual figures for question 1a, how many had a formal review/reassessment of their care and support plan that year (note that this applies to those who had received long term support for more than 12 months, as per question 1a)**
- c) of the annual figures for question 1b, how many saw the value of their care package rise as a result of the review**
- d) of the annual figures for question 1b, how many saw the value of their care package fall as a result of the review**
- e) of the annual figures for question 1d, how many saw the value of their care package fall by more than £1,000 as a result of the review**
- f) of the annual figures for question 1d, how many saw the value of their care package fall by more than £5,000 as a result of the review**

**Questions 1d-1f exclude cases where the care package was cut because the client had died or left the area.**

**If the information for questions 1c to 1f cannot be sourced within the section 12 cost limit, please provide this information for 2018/19 only. If they still cannot be sourced within the section 12 cost limit, please exclude questions 1c to 1f and process the remainder of the request.**

**Income**

**2. For each year from 2015/16 to 2018/19, please state:**

- a) the council's gross current expenditure on adult care services**
- b) the council's income from client contributions**

**Carers**

**3. For each year from 2015/16 to 2018/19, please state:**

- a) the number of carers supported during each year**
- b) the number of carers each year who received each of the following types of support from the council: direct payment only; part direct payment; council-managed personal budget; council-commissioned support only;**

information/advice/universal services/signposting; no direct support

c) the number of carers each year who received respite or other forms of carer support delivered to the cared-for person

If responding to question 3b would exceed the s12 cost limit, please exclude question 3b and respond to the remainder of this request.

**Respite**

4. How many carers are currently supported by the council?

5. How many respite care beds are commissioned by the council for use by council-supported carers (whether currently occupied or not)?

6. Please provide any data the council holds on the occupancy rate of respite care beds - this may be restricted to council-commissioned beds, or include beds that may be purchased with direct payments/personal budgets.

I would like the information sent by email. Please provide the information for questions 1-5 in the attached spreadsheet.

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.

***I am requesting the following information under the Freedom of Information Act. This request should not be aggregated with other requests for section 12 purposes, given the different subject matter.***

***Where it is estimated that information in response to a question cannot be sourced within the section 12 cost limit due to the manner in which it is held, please mark that question as 'information not held'.***

## **Reviews**

***1. For each year from 2015/16 to 2018/19, please state:***

***a) how many adult care clients had accessed long term support for more than 12 months by the end of each year***

***b) of the annual figures for question 1a, how many had a formal review/reassessment of their care and support plan that year (note that this applies to those who had received long term support for more than 12 months, as per question 1a)***

***c) of the annual figures for question 1b, how many saw the value of their care package rise as a result of the review***

***d) of the annual figures for question 1b, how many saw the value of their care package fall as a result of the review***

***e) of the annual figures for question 1d, how many saw the value of their care package fall by more than £1,000 as a result of the review***

***f) of the annual figures for question 1d, how many saw the value of their care package fall by more than £5,000 as a result of the review***

**Questions 1d-1f exclude cases where the care package was cut because the client had died or left the area.**

**If the information for questions 1c to 1f cannot be sourced within the section 12 cost limit, please provide this information for 2018/19 only. If they still cannot be sourced within the section 12 cost limit, please exclude questions 1c to 1f and process the remainder of the request.**

See Refusal Notice below

### **Income**

**2. For each year from 2015/16 to 2018/19, please state:**

**a) the council's gross current expenditure on adult care services**

**b) the council's income from client contributions**

<https://digital.nhs.uk/data-and-information/publications/statistical/adult-social-care-activity-and-finance-report>

### **Carers**

**3. For each year from 2015/16 to 2018/19, please state:**

**a) the number of carers supported during each year.**

Barnet Council commissions all adult social care packages of care from a network of private care companies.

**b) the number of carers each year who received each of the following types of support from the council:**

**direct payment only;**

**part direct payment;**

**council-managed personal budget;**

**council-commissioned support only;**

**information/advice/universal services/signposting;**

**no direct support**

Information not held

**c) the number of carers each year who received respite or other forms of carer support delivered to the cared-for person.**

Information not held

**If responding to question 3b would exceed the s12 cost limit, please exclude question 3b and respond to the remainder of this request.**

N/A

### **Respite**

**4. How many carers are currently supported by the council?**

Nil

**5. How many respite care beds are commissioned by the council for use by council-supported carers (whether currently occupied or not)?**

Nil

**6. Please provide any data the council holds on the occupancy rate of respite care beds - this may be restricted to council-commissioned beds, or include beds that may be purchased with direct payments/personal budgets.**

Information not held

**Refusal Notice**

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

We have calculated that it will take approx 120 hours to comply with your request. Our calculation is as follows:

We have to look at 3600 records and we estimate it will take 2 minutes per file which totals 120 hours .

**Advice and Assistance**

Please consider reducing the scope of your request to a shorter time period.

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.