



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
6 December 2019
Our ref: 5704124

Thank you for your request received on 14 October 2019, for the following information:

Can I please request information relating to the agreement between Barnet Council and GLL and the Better Leisure contract.

**I am specifically interested in getting information regarding the following...
The value of the contract to Better per leisure facility, while I appreciate that there may well be a need for commercially sensitive information to be redacted the overall benefit should be in the public interest.**

Secondly, as I am sure Barnet Council will have procured the service of GLL for the provision of these services, I would like to receive the KPIs set between GLL and Barnet Council for the delivery of the services.

Finally I would like the feedback from the last two years of monitoring meetings between Barnet Council and GLL.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.

Please find below a link to the leisure contract, note this version is redacted as it takes into account commercial considerations.

<https://open.barnet.gov.uk/dataset/leisure-operating-contract-2017-28>

The KPIs are linked to a commercial scorecard and therefore are redacted on this basis. Their performance is linked to achievement of an overall balanced score on an annual basis.

With regards to procurement process and contract value please see the following link;

<https://barnet.moderngov.co.uk/documents/s43032/DPR%20Leisure%20Management%20Award.pdf>

Note the detail above outlines the value of the contract in place not per facility (as the request refers).

With regards to 'feedback' of the monitoring meetings, there is a performance management framework in place which identifies the process for management and monitoring. This is supported by a range of methods between both parties.

Please note that the contract has been in place since 1 January 2018.

Further information

The previous leisure management contract was been in operation for 15 years and expired on 31st December 2017. If you would like further details on this contract please let me know.

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

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Your rights

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If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

Yours sincerely

Richard Carter Information Management Officer Assurance Group

2 Bristol Avenue, Colindale, NW9 4EW

Barnet Online: www.barnet.gov.uk

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