



RE Highways Network Management,  
Colindale Offices,  
2 Bristol Avenue, Colindale, NW9 4EW  
23 December 2019  
Our ref: 5829133

Thank you for your request received on 22 November 2019, for the following information:

**Under the freedom of information act, please could you provide information on:**

**\* The action taken by LBB for each of the following incidents recorded by the London Fire brigade in the EN5 postcode on the 17th August 2010 (listed below). Please list the process followed for each property ( e.g called owners/ visited site/ emailed owners/ investigated drainage) and the date when the action was taken. We appreciate that you cannot share any names or addresses, nor would we expect you to do so.**

**\* Please also provide the response protocol used by LBB as the local flood authority to attend to LFB recorded flood incidents generally.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Highways have no record for a flood event for 17<sup>th</sup> August 2010.

Please note that flooding incidents are recorded on the "Flood History Database" but this information only commenced in February 2011 under new governance associated with the Flood and Water Management Act 2010 and the Flood Risk Regulations 2009.

## **Flood Risk Management Strategy**

### **Barnet's role as a Lead Local Flood Authority**

The London Borough of Barnet has been designated a Lead Local Flood Authority and as such has a statutory responsibility for leading the co-ordination of local flood risk management within the borough. This includes ensuring that flood risks from local sources, including surface water runoff, groundwater and ordinary watercourses and their interactions, are identified and managed.

As a Lead Local Flood Authority Barnet Council is required to liaise with other statutory bodies to alleviate flooding. There is no prescribed duty to attend to London Fire Brigade flooding incidents.

If you are dissatisfied with the response in any way, there is a complaints process which can be found at **Annex A**.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

### **Annex A – Making an appeal**

If you are dissatisfied with the way in which your information request has been dealt with you can request an internal review by emailing the Council's Data Protection Officer email: [data.protection@barnet.gov.uk](mailto:data.protection@barnet.gov.uk) (Please quote the reference number above) or by writing to:

The Data Protection Officer

Information Management Team  
London Borough of Barnet  
North London Business Park  
Oakleigh Road South  
London N11 1NP

If you remain dissatisfied with the outcome of the review you have a further right of appeal to the Information Commissioner, who regulates the implementation of the Data Protection Act 2018. The Commissioner can be contacted at the following address:

Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

website at [www.ico.gov.uk](http://www.ico.gov.uk).

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Telephone: 0303 123 1113

Textphone: 01625 545860

Monday to Friday, 9am to 4:30pm

You can also chat online with an advisor.

There is no charge for making an appeal.