

1st floor
NLBP
30 December 2019
Our ref: 5842032

Thank you for your request received on 27 November 2019, for the following information:

In the year January 2018 until September 2019; how many PCN's were cancelled for moving traffic offences, where the motorist/passenger had an associated medical problem and committed the offence because they urgently needed the toilet?

In the years January 2018 until September 2019; how many PCN's were cancelled for Parking Contraventions where the motorist/passenger had an associated medical problem and stopped because they urgently needed the toilet?

We have processed this request under the Freedom of Information Act 2000.

Response

In the year January 2018 until September 2019; how many PCN's were cancelled for moving traffic offences, where the motorist/passenger had an associated medical problem and committed the offence because they urgently needed the toilet?

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

We have calculated that it will take approx 40 hours to comply with your request. Our calculation is as follows:

For example we have to look at 1197 Penalty Charge Notices which were cancelled for mitigating circumstances during the time period stated within the request. We estimate it will take 2 minutes per file in order to ascertain the challenge grounds which totals 40 hours.

In the years January 2018 until September 2019; how many PCN's were cancelled for Parking Contraventions where the motorist/passenger had an associated medical problem and stopped because they urgently needed the toilet?

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulations rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester.

We have calculated that it will take approx 279 hours to comply with your request. Our calculation is as follows:

For example we have to look at 8379 Penalty Charge Notices which were cancelled for mitigating circumstances during the time period stated within the request. We estimate it will take 2 minutes per file in order to ascertain the challenge grounds which totals 279 hours.

Advice and Assistance

You could suggest they reduce the time period from that originally stated.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.

