



London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
7 January 2020  
Our ref: 5864632

Thank you for your request received on 6 December 2019, for the following information:

**I would like to make an FOI request of the following information:**

- 1. Who is responsible for Information Technology?**
- 2. What data storage vendor(s) and model do you currently use?**
- 3. What technology resellers do you work with?**
- 4. When was the installation date of above storage vendor(s)? (Month/year)**
- 5. When is your planned (or estimated) storage refresh date? (Month/year)**

**Could I also please get a reference number with this request?**

**Let me know if you have any questions.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I can confirm that London Borough of Barnet holds the information you requested.

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## **Response**

The council holds the information requested and the answers to your questions are below

### **1. Who is responsible for Information Technology?**

Outsourced to Capita

Full details of the contract are published, along with a reasons for redacted for commercial interests at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

### **2. What data storage vendor(s) and model do you currently use?**

Outsourced to Capita using their Storage As A Service

Full details of the contract are published, along with a reasons for redacted for commercial interests at:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

### **3. What technology resellers do you work with?**

Those on Capita preferred supplier list – but open to work with anyone

### **4. When was the installation date of above storage vendor(s)? (Month/year)**

Initially installed 2013

### **5. When is your planned (or estimated) storage refresh date? (Month/year)**

As it's SaaS it is continually refreshed as required so always under support.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.