

14 January 2020
Our ref: 5941064

Thank you for your request received on 8 January 2020, for the following information:

Can I request the following information:

Number of employees

**Web Filtering Provider
Web Filtering License Expiry
Web Filtering Annual Cost**

**E Mail Filtering Provider
Email Filtering License Expiry
E Mail Filtering Annual Cost**

**Cloud Access Security Broker Provider
Cloud Access Security Broker License Expiry
Cloud Access Security Broker Annual Cost**

**Multi Factor Authentication Provider
Multi Factor Authentication License Expiry
Multi Factor Authentication Annual Cost**

Do you use Office 365?

We have processed this request under the Freedom of Information Act 2000.

Response

Can I request the following information:

Number of employees:

1646

***Web Filtering Provider
Web Filtering License Expiry
Web Filtering Annual Cost***

E Mail Filtering Provider

Email Filtering License Expiry
E Mail Filtering Annual Cost

Cloud Access Security Broker Provider
Cloud Access Security Broker License Expiry
Cloud Access Security Broker Annual Cost

Multi Factor Authentication Provider
Multi Factor Authentication License Expiry
Multi Factor Authentication Annual Cost

I can confirm that London Borough of Barnet holds the information you requested please see refusal notice below.

Do you use Office 365? -

Yes this is in use.

Refusal Notice

We consider that the absolute exemption set out in Section 21 (Information accessible by other means) applies to the information requested because the information requested is already reasonably accessible elsewhere.

The Council has an outsource agreement with Capita and most software would be supplied via this route <https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

The link excludes a schedule of redacted information and refusal notice around costs.

We consider that the qualified exemption set out in Section 31 (Law enforcement) subsection (a) applies to the information requested. Therefore, we have decided to withhold the information.

The information withheld is exempt under section 31 (1) (a). The Act states that the information will be exempt "if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime"

Factors in favour of disclosure

We consider In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

* Openness and transparency

* Knowledge that the council has appropriate security of its information and systems

Factors in favour of withholding

We also consider that the qualified exemption set out in Section 31 (Law enforcement) subsection (a) applies to the information requested. Therefore, we have decided to withhold the information.

The information withheld is exempt under section 31 (1) (a). The Act states that the information will be exempt 'if its disclosure under this Act would, or would be likely to,

prejudice - (a) the prevention or detection of crime'

We consider that knowledge of the council's IS security provision would allow hackers or others with nefarious intent a head start in illegally accessing the council's systems. We also consider that disclosure of the requested information would increase the chances of a successful cyber-attack or similar on the council network or systems. Whilst no illegal intent is imported upon the requester, a response provided to one legitimate requester under the Act is considered to be disclosure to the whole world. We consider In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

- * Maintaining the integrity and security of the council's systems

- * Maintaining the integrity and security of the council's data which includes large volumes of commercially sensitive, personal and sensitive personal data relating to staff and residents

- * Preventing cyber-attacks and similar against the council systems.

- * We consider that in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.