

23 January 2020

Our ref: 5929564

Thank you for your request received on 23 December 2019, for the following information:

I am researching the impact of Housing Benefit subsidy loss. I would be grateful if you could please provide a response to the questions in the attached spreadsheet under the Freedom of Information Act.

There are 14 questions, of which 6 are simply yes / no responses. I understand that the person responsible for your Housing Benefits service should have ready access to the remaining information.

Section 1: Housing Benefit Local Authority Error

Financial Year 2017/18

Did the Total LA Error Housing Benefits overpayment exceed the lower threshold? Yes / No

Did the Total LA Error Housing Benefits overpayments exceed the upper threshold? Yes / No

Amount of Housing Benefits LA Error Overpayments

Amount of Housing Benefit expenditure attracting 100% subsidy

The % of total Housing Benefits LA Error overpayments compared to the total expenditure attracting 100%

Financial Year 2018/19

Did the Total LA Error Housing Benefits overpayment exceed the lower threshold? Yes / No

Did the Total LA Error Housing Benefits overpayments exceed the upper threshold? Yes / No

Amount of Housing Benefits LA Error Overpayments

Amount of Housing Benefit expenditure attracting 100% subsidy

The % of total Housing Benefits LA Error overpayments compared to the total expenditure attracting 100%

Section 2: Housing Benefits and Council Tax Support Quality Checking

Financial Year 2017/18

Do you undertake random quality checking? Yes / No

For the random quality checking undertaking what % of claims are deemed financially accurate?

Financial Year 2018/19

Do you undertake random quality checking? Yes / No

For the random quality checking undertaking what % of claims are deemed financially accurate?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are attached.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.