

1st floor
NLBP
14 February 2020
Our ref: 6024796

Thank you for your request received on 30 January 2020, for the following information:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking transactions/tickets sold (all payment methods) The total number of On Street pay and display parking transactions/tickets sold (all payment methods)

Total Off Street pay and display income (all payment methods) Total On Street pay and display income (all payment methods)

Total number of Off Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo Total number of On Street pay and display parking transactions/tickets sold via a pay by phone provider e.g. RingGo

Total Off Street pay and display income processed via a pay by phone provider e.g RingGo Total On Street pay and display income processed via a pay by phone provider e.g RingGo

Total number of Off Street pay and display parking machines Total number of On Street pay and display parking machines

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below:

Where the council is responsible for On-Street and Off Street pay and display car parking (excluding Off-Street pay-on-foot and pay-on-exit car parks, permits, season

tickets, PCN and other income) For the period 01/04/2018 to 31/03/2019, please could you tell me:

The total number of Off Street pay and display parking **transactions/tickets** sold (all payment methods) – **142,455**

The total number of On Street pay and display parking **transactions/tickets** sold (all payment methods) – **108,999** Total Off Street pay and display **income** (all payment methods) - **£159,659**

Total On Street pay and display **income** (all payment methods) - **£229,331**

Total number of Off Street pay and display parking **transactions/tickets** sold via a pay by phone provider. **PaybyPhone: 355,961**

Total number of On Street pay and display parking **transactions/tickets** sold via a pay by phone provider. **PaybyPhone: 2,016,840**

Total Off Street pay and display **income** processed via a pay by phone provider. **PaybyPhone: £774,259**

Total On Street pay and display **income** processed via a pay by phone provider. **Paybyphone: £3,324,487**

Total number of Off Street pay and display parking machines Total number of On Street pay and display parking machines – **59**

Do any of these parking machines have provision for credit/debit card processing via chip/pin and/or contactless payment? – **All the Pay & Display Machines have provision for credit/debit card processing via chip/pin and/or contactless payments. There is no provision for cash payments.**

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.