

1st floor  
NLBP  
21 February 2020  
Our ref: 6012964

Thank you for your request received on 27 January 2020, for the following information:

- 1. How many traffic wardens were operational in your borough in 2019 (January 1st to December 31st)?**
- 2. What was their combined payroll cost?**
- 3. How many parking tickets were issued in that time period?**
- 4. How much was collected in fines in that time period?**

**Please provide the information in the form of a Word document or Excel spreadsheet.**

**If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined, please provide further advice and assistance.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I can confirm that London Borough of Barnet holds the information you requested.

**However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.**

- 1. How many traffic wardens were operational in your borough in 2019 (January 1st to December 31st)?**

NSL Services Ltd employed up to 67 CEOs in 2019. They were working on shift patterns and the total number of staff varied from month to month (turnover).

- 2. What was their combined payroll cost?**

Company sensitive information held by NSL Services Limited.

We consider that the qualified exemption set out in Section 43 (Prejudicial to commercial interests) Sub-Section 2 applies to the information requested. Therefore, we have decided to withhold the information.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

### **3. How many parking tickets were issued in that time period?**

Please see: <https://open.barnet.gov.uk/dataset/24r8e/parking-pcn-dashboard>

### **4. How much was collected in fines in that time period?**

Set for future publication, data will be uploaded to:

<https://open.barnet.gov.uk/dataset/2gwrw/special-parking-account>

**Please provide the information in the form of a Word document or Excel spreadsheet.**

**If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. If you can identify any ways that my request could be refined, please provide further advice and assistance.**

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.