

17 March 2020
Our ref: 6118588

Thank you for your request received on 25 February 2020, for the following information:

Under the Freedom of Information Act 2000 I seek the following information:

1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?
2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?
3. Is data privacy and or information security compliance a priority for the organisation's board?
4. On your Organisation's risk register, are there any Information Technology related risks?
 - i) If time/ cost allows, please list the top three related risks.
5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?
 - i) Has the organisation had a security breach in the past 12 months?
6. Did the organisation meet its Information Technology savings target in the last Financial Year?
7. What percentage of Information Technology budget is currently allocated to 'on-premises' capability vs 'cloud' capability?
8. Does the organisation have the skills and resource levels necessary for moving to the cloud?
9. What percentage of the Information Technology department headcount are software developers?
10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?
 - i) If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?

I would prefer to receive this information electronically, preferably as a data set, e.g. in Excel, NOT as a PDF. If the decision is made to withhold some of this data using exemptions in the Data Protection Act, please inform me of that fact and cite the exemptions used.

If some parts of this request are easier to answer than others, I would ask that you release the available data as soon as possible.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

1. *Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?*

This is outsourced to our service provider Capita. There are two data centers one acting as primary and the other secondary mainly for DR purposes

2. *Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?*

This is outsourced to our service provider Capita and yes there is investment planned

3. *Is data privacy and or information security compliance a priority for the organisation's board?*

Barnet Council have an establish Security Information Board. Issues and reports are escalated to the Councils Management Board.

4. *On your Organisation's risk register, are there any Information Technology related risks ?*

We do have a risk register shared with Capita our provider and all information is commercially sensitive. i) If time/ cost allows, please list the top three related risks.

5. *Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?*

This is outsourced to our service provider Capita – any increase in vulnerabilities is as per anyone else.

- i) *Has the organisation had a security breach in the past 12 months?*

There has been no security breach in the past 12 months

6. *Did the organisation meet its Information Technology savings target in the last Financial Year?*

Yes

7. *What percentage of Information Technology budget is currently allocated to 'on-premises' capability vs 'cloud' capability?*

No direct cloud hosting only SaaS

8. *Does the organisation have the skills and resource levels necessary for moving to the cloud?*

This is outsourced to our service provider Capita. If this was to be a requirement then yes

9. What percentage of the Information Technology department headcount are software developers?

This is outsourced to Capita who can call up on vast amount as required but typically use COTS .

10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?

Data not held, Part of Capita contracted services

i) If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?

See above.

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If some parts of this request are easier to answer than others, I would ask that you release the available data as soon as possible. If you need any clarification then please do not hesitate to contact me. Under Section 16 it is your duty to provide advice and assistance and so I would expect you to contact me if you find this request unmanageable in any way. I would be grateful if you could confirm in writing that you have received this request, and I look forward to hearing from you within the 20-working day statutory time period

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.