9 April 2020
Our ref: 6112088

Thank you for your request received on 24 February 2020, for the following information:

Under the Freedom of Information Act, could you kindly provide me with the following information please?

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?

Mobile phones

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?

Procurement vehicles

1. Do you procure through the Networks Services 2 framework?
2. Do you procure through the G-Cloud framework?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

Under the Freedom of Information Act, could you kindly provide me with the following information please?
Telephony System

1. What is your current telephony system?

CISCO and Skype for business

2. How many users of the telephony system? -

3000

3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?

it is VOIP

5. The email address of the primary contact for this contract?

Barnet has outsourced its IT provision to Capita and this forms part of the overarching contract. Details of the contract can be found at:

https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract

Mobile phones
1. Who is your current mobile phone provider?
02
2. How many mobile connections?

1 500

3 ***. When is the contract up for renewal?***
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?

Procurement vehicles

1. Do you procure through the Networks Services 2 framework?
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Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. http://open.barnet.gov.uk/

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to

prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.