



London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
27 March 2020  
Our ref: 6181288

Thank you for your request received on 11 March 2020, for the following information:

**Thornfield Allotments of Thornfield Avenue, NW7 used to be under Barnet Council control but passed to being run by its members. I am a member of that association. We have a water meter (number 13376764) but no-one knows what water company it is with. We are not paying a water bill because we are not contacted by any company or know who to contact ourselves. I have made enquiries of several water companies without success and it appears it could be any company. Does Barnet Council have any record of who they paid water rates to for the allotment when they had responsibility for it?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it is attached/ the answers to your questions are below

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We have checked our records and we do not have a record of paying for the water meter no. 13376764 at the Thornfield Allotment site.

This information request has also been forwarded to the Energy Resource, Facilities and the Estate Business Support teams to see if any historical data can be found. Unfortunately they have been able to find any further information on the water meter at this site to date.

The Energy Resource team have advised that Affinity Water are the wholesale supplier for that area. However we have contacted both Castle Water Ltd and Affinity for Business who have confirmed that they do not have a record of this meter number either. Affinity have advised that they can investigate this further if the Allotment society can take a photo of the meter and can take a note of the make of the meter. Affinity can then investigate this further and register the supply if

necessary. We advise the Allotment Society to go back to Affinity with this information for further investigation, their contact details are: Tel: 0345 357 2424 or they can be contacted via their website - [www.affinityforbusiness.co.uk/contact-us](http://www.affinityforbusiness.co.uk/contact-us)

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.