



RE Highways Network Management,
Colindale Offices,
2 Bristol Avenue, Colindale, NW9 4EW
6 April 2020
Our ref: 6167288

Thank you for your request received on 5 March 2020, for the following information:

Under the Freedom of Information Act 2000 can you provide me with the following information:

- 1) The number of potholes reported to the council**
- 2) The number of potholes repaired**
- 3) Amount of money spent on pothole repairs (£)**
- 4) Amount of money spent on pothole related compensation (£)**
- 5) The biggest pothole a) that you have dealt with and b) left outstanding in diameter?**

Can I have data from the last five financial years (OR three if five exceeds the cost/time threshold) and from questions 1-4 can I have the data broken down year on year.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined please provide further advice and assistance to indicate this.

If you have any queries please don't hesitate to contact me via email or phone and I will be happy to clarify what I am asking for, my details are outlined below.

Thank you for your time and I look forward to your response.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

Under the Freedom of Information Act 2000 can you provide me with the following information:

1) *The number of potholes reported to the council*

Please refer to the attached spreadsheet titled potholes reported and repaired

2) *The number of potholes repaired*

Please refer to the attached spreadsheet titled potholes reported and repaired

3) *Amount of money spent on pothole repairs (£)*

We are not able to provide this information.

4) *Amount of money spent on pothole related compensation (£)*

2018/19 £74,997.75

2017/18 £63,092.07

2016/17 £133,001.36

2015/16 £69,656.88

2014/15 £51,132.05

5) *The biggest pothole a) that you have dealt with and b) left outstanding in diameter?*

We do not record potholes by size. Once a pothole is raised, it is filled by the council contractor with no measurements taken

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names

and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.