



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
20 April 2020
Our ref: 6234088

Thank you for your request received on 6 April 2020, for the following information:

- 1. Who is/are the IT Director(s) responsible for your social care case management and education management IT systems? If there is more than one, please name.**
- 2. Who is/are the IT Director(s) Deputy/Assistant responsible for your social care case management and education management IT systems? If there is more than one, please name.**

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.

- 1. Who is/are the IT Director(s) responsible for your social care case management and education management IT systems? If there is more than one, please name.***

The Commercial Director is Deborah Hinde and Barry May is the Client Lead for IT. The contract Barnet Council have with Capita to deliver its IT services can be found here <https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

- 2. Who is/are the IT Director(s) Deputy/Assistant responsible for your social care case management and education management IT systems? If there is more than one, please name.***

Adult social care case management system is managed within Directorate of Communities and Performance and AD for this is Courtney Davis

Education Services are run on behalf of the Council by Cambridge Education
<https://open.barnet.gov.uk/dataset/2496e/cambridge-education-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.