



Assurance Group
London Borough of Barnet,
2 Bristol Avenue, Colindale,
London NW9 4EW
29 April 2020
Our ref: 6272689

Thank you for your request received on 29 April 2020, for the following information:

What reseller do you prefer to buy your Software through?

***Are there any favoured frameworks you tend to use?**

***Who is the decision-maker for IT Purchasing?**

***Who is your mobile phone provider?**

***What Mobile Device Management Solution are you using and when is the renewal date?**

***What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?**

***What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?**

***Do you currently use a document security or digital rights management tool and when is the renewal date?**

***What are you using for instant messaging?**

***Who do you currently use for your Annual IT health checks and when is your next one due?**

***What email exchange server are you running? Cloud or on-premise?**

***What antivirus software/tool do you use and when is the renewal date?**

***Do you have an incident response team within your IT department?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

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****What are you using for instant messaging?***

****Who do you currently use for your Annual IT health checks and when is your next one due?***

****What email exchange server are you running? Cloud or on-premise?***

****What antivirus software/tool do you use and when is the renewal date?***

****Do you have an incident response team within your IT department?***

Barnet has outsourced its IT provision to Capita who manage these elements as part of the overall contract:

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.