



London Borough of Barnet,  
2 Bristol Avenue,  
Colindale,  
London NW9 4EW  
19 May 2020  
Our ref: 6295088

Thank you for your request received on 14 May 2020, for the following information:

- 1. How many desktop users do you have in your organisation that have a PC/laptop?**
- 2. What Microsoft products and versions do you currently licence for your desktop users and quantities of each? For example, Windows 10, Office 2016, Office 365 etc...**
- 3. What Microsoft Server products and versions do you currently have licensed? For example, Windows Server 2016, SQL Server 2016**
- 4. Do you use Microsoft Azure, Amazon Web Services or another cloud provider to host any of these server products?**
- 5. If so, what is the expiry/anniversary date for your current/most recent Microsoft Enterprise Subscription agreement or Enterprise agreement?**
- 6. When will you next review your IT estate including desktops and servers?**
- 7. What is the name, telephone number and contact email address of your Head of IT, Chief Information Officer and Head of Procurement?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it the answers to your questions are below.

Barnet Council awarded Capita a 10-year contract to run the council's main internal support services, including HR, finance, IT and estates, as well as outward-facing customer services (face to face customer contact, telephone call centre, and website) and the revenues and benefits service in 2013.

Details of the contract can be found at:

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

**1. How many desktop users do you have in your organisation that have a PC/laptop?**

2500

**2. What Microsoft products and versions do you currently licence for your desktop Users and quantities of each? For example, Windows 10, Office 2016, Office 365 etc.**

E3 for all users with add ons for telephony

**3. What Microsoft Server products and versions do you currently have licensed? For example, Windows Server 2016, SQL Server 2016 '**

We have a Enterprise Agreement agreement that allows for all versions

**4. Do you use Microsoft Azure, Amazon Web Services or another cloud provider to host any of these server products?**

Amazon Web services

**5. If so, what is the expiry/anniversary date for your current/most recent Microsoft Enterprise Subscription agreement or Enterprise agreement?**

Numbers monthly with a with in a multi year agreement.

**6. When will you next review your IT estate including desktops and servers?**

On-going activity with a annual refresh of desktops of around 20%

**7. What is the name, telephone number and contact email address of your Head of IT, Chief Information Officer and Head of Procurement?**

The London Borough of Barnet does not have a Chief Information Officer as such, we do have a Director of Assurance, Clair Green who acts as the Senior Information Risk Officer (SIRO) for the Council. Barry May is the Client Lead for IT and Keith Hinchcliffe is the Head of Procurement

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.