



London Borough of Barnet,
2 Bristol Avenue,
Colindale,
London NW9 4EW
2 June 2020
Our ref: 6290788

Thank you for your request received on 12 May 2020, for the following information:

I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.

The ICT documents I require is the most recent update.

I wish to obtain the following documents:

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.**
- 2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this can't be sent please work towards a structure with job titles.**
- 3. ICT Annual or Business Plan- Similar to the ICT strategy but is more annually focused.**
- 4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.**

If some of these documents are not valid, please state when the 2019 ICT documents are planned to be published.

Please do get back to me if you have further questions or feedback.

We have processed this request under the Freedom of Information Act 2000.

Response

I can confirm that London Borough of Barnet holds the information you requested.

However, we consider that the following exemptions apply to some of the information requested. The remaining information is not withheld and is below.

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.**

Please find latest ICT Strategy attached

2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this can't be sent please work towards a structure with job titles.

We outsource the IT Service to Capita who provide an IT Director.

<https://open.barnet.gov.uk/dataset/23d3v/customer-and-support-group-csg-contract>

3. ICT Annual or Business Plan- Similar to the ICT strategy but is more annually focused.

These are more Directorate focused but need to adhere to the ICT strategy principles.

See Refusal Notice below

4. ICT Capital Programme/budget A document that shows financials budget on current and future projects.

This is Commercially Confidential due to the outsourced agreement with Capita.

See Refusal Notice below

Refusal Notice

We consider that the qualified exemption set out in Section 43 (Prejudicial to commercial interests) subsection 2 applies to the information requested and that the prejudice is likely to happen.

Therefore, we have decided to withhold the information.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

Factors in favour of disclosure

When considering factors which would favour disclosing the information, the Council

had to assess whether disclosure of the information would

- assist the public to understand and challenge our decisions.
- allow for more informed debate on the issue;
- Promote accountability and transparency for our decisions and in our decision making process
- Assist the public to understand and challenge our decisions.

Factors against disclosure

Against these considerations the Council had to balance the likelihood of disclosure having an adverse affect on the commercial interest of the tenderers concerned and the Council itself.

- The reason for this is by releasing the information it would be potentially damaging to the business of the supplier to share their pricing with third parties and would likely prejudice the commercial interest of the parties concerned.

The Council considers that it would not be in the public interest to release this information as it is likely to be damaging to the business of the supplier. It might also have a negative impact on fair competition in future tender processes and that it is not common knowledge

and would likely be used by competitors in a particular market to gain a competitive advantage. The Council also considers that disclosure of such information would be damaging to the Council's commercial interest as it would be likely to:

- (a) discourage companies/individuals from providing the Council with commercially sensitive information in the future or undertaking contracts with the Council;
- (b) adversely affect the Council's bargaining position during future contractual negotiations.

The public interest in withholding the requested information outweighs the public interest in disclosure of the requested information, and this information cannot be supplied to you

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access.

<http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Information Management Team (FOI) London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.